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Thursday, 11 April 2019
Suzanne Price
01978 292179
suzanne.price@wrexham.gov.uk

Dear Councillor

You are requested to attend a **Meeting** of the **SAFEGUARDING, COMMUNITIES AND WELLBEING SCRUTINY COMMITTEE/CRIME AND DISORDER SCRUTINY COMMITTEE** of **Wrexham County Borough Council** to be held in **COUNCIL CHAMBER, GUILDHALL** on **WEDNESDAY, 17 APRIL 2019** at **4.00 pm** for the transaction of the business specified below.

Yours faithfully

Sioned Wyn Davies
Prif Swyddog Llywodraethu a Chwsmeriaid
Chief Officer Governance & Customer

AGENDA

- 1 **Apologies for absence**
- 2 **Declarations of personal interests, if any**
Members are reminded of their responsibility, under Paragraph 11 of the Members' Code of Conduct, to declare the existence and nature of any personal interest in respect of any of the business to be transacted at this meeting
- 3 **Confirmation of Minutes**
To sign as a correct record the Minutes of the Meeting held on 16 January 2019.
(Pages 3 - 8)
- 4 **Work Programme**
To consider the report of the Chief Officer Governance & Customer (Pages 9 - 34)

5 ASC Day and Employment Opportunities Phase 1 & 2

To consider the report of the Lead Member for People – Health & Adult Social Care
(Pages 35 - 44)

6 Any other items which the Chair decides are urgent

**TO: THE CHAIR AND MEMBERS OF THE SAFEGUARDING, COMMUNITIES AND
WELLBEING SCRUTINY COMMITTEE/CRIME AND DISORDER SCRUTINY
COMMITTEE**

Councillor Trevor Bates
“ I David Bithell, MBE
“ Brian Cameron
“ Krista Childs
“ Russell Gilmartin
“ Gwenfair Jones
“ Tina Mannering

Councillor Beverley Parry-Jones (Vice-Chair)
“ Ronnie Prince
“ John Pritchard
“ Rondo Roberts
“ Nigel Williams
“ Derek Wright (Chair)

Item 3

MINUTES OF A MEETING OF THE SAFEGUARDING, COMMUNITIES AND WELLBEING SCRUTINY COMMITTEE/CRIME AND DISORDER SCRUTINY COMMITTEE HELD IN COUNCIL CHAMBER, GUILDHALL ON WEDNESDAY, 16 JANUARY 2019

MEMBERS

Councillor Derek Wright, Chair
Councillor Beverley Parry-Jones, Vice-Chair

Councillor	Trevor Bates	Councillor	* Tina Mannering
“	I David Bithell, MBE	“	Ronnie Prince
“	Brian Cameron	“	John Pritchard
“	Krista Childs	“	Rondo Roberts
“	* Russell Gilmartin	“	* Nigel Williams
“	Gwenfair Jones		

*Absent

Also Present – Councillor Joan Lowe

38 APOLOGIES FOR ABSENCE

Apologies for absence were submitted on behalf of Councillors Russell Gilmartin, Tina Mannering and Nigel Williams.

39 DECLARATIONS OF PERSONAL INTERESTS, IF ANY

Members were reminded of their responsibility, under Paragraph 11 of the Members' Code of Conduct, to declare any interests in relation to any business to be transacted at this meeting. The following declaration was made:

Agenda Item 4 – Betsi Cadwaladr University Health Board

Councillor Trevor Bates – Personal – a close relative being employed at Chirk Community Hospital. The Councillor remained in the meeting and took part in the discussion and voting thereon.

40 CONFIRMATION OF MINUTES

The Minutes of the meeting held on 19 December 2018 were submitted.

AGREED - That the Minutes of the meeting held on 19 December 2018 be signed as a correct record.

41 BETSI CADWALADER UNIVERSITY HEALTH BOARD (BCUHB) AND WALES AMBULANCE SERVICE TRUST (WAST)

Members' declaration of interest in relation to this Agenda Item is set out in Minute 39 above.

The Chair commented that this was the latest in a series of regular meetings between the Council's Scrutiny Committee with the remit for 'health matters' and representatives of BCUHB, the previous meeting held in October 2018.

He then welcomed Rob Smith (Area Director – East), Dr. Gareth Bowdler (Area Medical Director – East), Janet Ellis (Assistant Area Director Primary Care – East), Meinir Williams (Associate Director for Unscheduled Care), Betsi Cadwaladr University Health Board and Duncan Robertson (Regional Consultant Lead and Consultant Paramedic), Liz Hughes (Operations Manager – East and Central North Wales) Pam Hall (Non – Executive Director) Wales Ambulance Service Trust to the meeting.

(a) BCUHB – Progress with Primary Care

Dr Gareth Bowdler (BCUHB) gave a progress report and commented that the Health Board were looking at innovative approaches to develop and improve primary health care services in the Wrexham area. He referred to the following matters in particular:

- The Health Board undertake regular reviews and risk assessments on the viability of all GP practices to identify those at risk of closure and to provide active support where required. As a result of this action, there have been no resignations of GPs in the Wrexham area during the past 12 months.
- Negotiations are progressing to hand back three managed GP practices, Borrass, Hill Crest and Forge Road, to a preferred provider. This will be a not-for-profit community interest company which will have the advantage of being able to draw down social and charitable funding not available to General Medical Services (GMS) practices. Members welcomed this news but sought assurance that the three practices would have permanent GPs and not rely on locums.
- Introduction of an alternative model for GP practices with the provision of 'health clusters' to bring together a wide mix of health professionals within one building, including Advance Nurse Practitioners, physiotherapists and pharmacists, Health Board community services, district nurses and health visitors. To ensure that all patients receive treatment as quickly as possible, the model will direct them to the most appropriate healthcare professional to meet their needs. This will enable GPs to concentrate on their core role of treating the more complex cases.
- All three health clusters within Wrexham now have GP cluster leads.
- The North West Wrexham cluster has recently started a home visiting service led by colleagues in the Wrexham Ambulance Service visiting patients during the day time who otherwise would require a GP visit.
- Meinir Williams reported that the South West Wrexham Cluster is one of two pilot areas within North Wales for the introduction of a new provision for referrals to Out of Hours services. Members requested further information on this initiative.
- The recruitment and retention of GPs continues to be both a local and national concern and the Health Board continued to work with the profession in developing innovative ways to increase the number of GPs entering the profession and to support existing GPs to maintain and enhance services to their

practice populations. Incentives recently introduced include the establishment of three salary tiers for GPs entering the service dependent on experience; flexible and family friendly contracts of employment; and the provision of further training opportunities for GPs once in post.

- More focus on prevention and the increased use of 'social prescribing' by GPs as a means to refer patients to other non clinical services.

Members then raised the following points in particular:

- The ratio of GPs to the total population of Wrexham County Borough and if examples of preventative action being put in place to reduce demand in the future.
- Dr Bowdler (BCUHB) commented that there was no minimum standard, however, within Wrexham the ratio was 1 GP per 2000 patients which was above the North Wales average of 1 GP per 1800 patients. Examples of preventative work included pharmacists being commissioned to carry out smoking cessation therapy and more bespoke, dedicated service for people in care homes.
- Further information was sought on the total number of GPs recruited to practice within the Wrexham area since 2012. Dr Bowdler (BCUHB) reported that this figure was not available as GMS practices were independent of the Health Board and do not have to provide information regarding staffing matters. With reference to those GP practices directly managed by the Health Board the number has remained static.
- What provisions were being put in place to meet the increased demand on GP services as a result of the proposed increase of 8,500 homes required by the forthcoming Wrexham County Borough Council Local Development Plan. Dr Bowdler (BCUHB) explained he was not aware of any specific plan, however, the funding formula allocates monies in accordance with the number of patients registered with a GP practice.
- The Local Member (Councillor Beverly Parry-Jones) sought assurance that a new provider will be found soon for the Forge Road surgery in Southsea. Rob Smith (BCUHB) reported that approval will be given as soon as the submitted proposal meets the standards required by the Health Board to get the right quality of service.
- Several Members commented upon the good work undertaken in communities by the jointly funded Community Agents initiative in helping to socially integrate people suffering from loneliness and isolation.
- In response to a question, Rob Smith commented that a GMS GP practice had to give the Health Board six months notification prior to it relinquishing its contract to provide GP services in an area. This timescale was being reviewed by the Welsh Government.

(b) BCUHB and WAST – How BCUHB and WAST are working together to improve flow from ambulances and through Emergency Department to improve patient outcomes and experiences.

The Chair welcomed the representatives from WAST to the meeting and referred to the presentation 'Improving the Quality of the Ambulance Response: Moving from a focus on eight minutes to improving outcomes for patients through a clinically

appropriate response' copies of which had been circulated to Members previously. He also referred to three additional questions submitted to the WAST prior to this meeting.

Duncan Robertson (WAST) introduced the presentation and explained the 'journey of change' that has taken place within the ambulance service over the past 5 years to implement a clinical response model for the ambulance service in Wales.

Members then raised the following points in particular:

- It was noted that the 'hear and treat' programme, which involved a clinician offering a telephone assessment or advice to patients at the Clinical Contact Centre, had reduce demand for emergency response vehicles by filtering out those patients who could be transported to hospital by planned non-emergency transport. In December 2018, 7.9% of 999 emergency calls had ended following WAST telephone assessments. This reduced conveyancing had also reduced the number of incidents resulting in attendance at Hospital Emergency Departments.
- It was noted that introduction of 'reverse boarding' has dramatically reduced the time patients were being held in ambulances outside Wrexham Maelor Hospital Emergency Department.
- Members sought further information on the utilisation of 'Advanced Paramedic Practitioners' able to deal with more complex incidents and reduce unnecessary hospital admission.
- The Local Member for the Ceiriog Valley (Councillor Trevor Bates) welcomed the improvements in response times in his ward but questioned why the Advanced Primary Practitioners were not more widely deployed in the Wrexham area. In response, Mr Robertson explained that this had been a pilot scheme and subject to funding from the Welsh Government would be rolled out throughout North Wales.
- Councillor Bates reported that Members of Ceiriog Valley Community Council had visited the Wales Ambulance Service Trust Clinical Contact Centre at Llanfairfechan which had been very informative and suggested that a similar visit be arranged for Members of this Scrutiny Committee.
- A Member sought further information on the number of referrals from HMP Berwyn accessing the ED department and its impact on ambulance response times and waiting times for treatment.

With reference to the questions submitted prior to the meeting, the following responses were received:

- The number of people leaving Wrexham Maelor Hospital Emergency Department without being seen by a doctor had risen to approximately 18% or 19% compared to 4% or 5% at Bangor and Bodolwyddan hospitals. This was partially due to the 'urban' setting of the hospital and larger number of people 'self presenting' for treatment. Action is being undertaken to reduce this number including better management of the waiting area and to protect 'Minor Flow' capability during the busiest times of service delivery.
- With reference the number of people attending Minor Injuries Hospitals outside of

the county boundary due to the length of waiting times at the Emergency Department, this information was collected by the Health Board and work was on-going on assessing Alternative Care Pathways for treatment.

- A recruitment and training campaign for all health professionals was on-going and a Head of Nursing and the senior management team had now been completed.

AGREED

- (i) **The Committee thanks all participants from Betsi Cadwaladr University Health Board and the Wales Ambulance Service Trust for coming to speak to us and answering questions in an open and honest way;**
- (ii) **The Committee looks forward to continuing and growing our relationship and invites BCUHB and WAST to return in 12 months to receive an update on:**
 - (a) **Primary Care in Wrexham**
 - (b) **Emergency Department / WAST**
To include
 - **An update on the WAST's work to improve protocols with HMP Berwyn and its impact on WAST;**
 - **An update on alternative care pathways for treatment and progress with Minor Injury unit provision in Wrexham;**
 - **Emergency Department Performance (waiting times);**
 - **An update on the pilot for extending GP opening hours across the winter period in South Wrexham (Welsh Government funded).**
 - **Waiting times for treatment at Wrexham Maelor Emergency Services Department.**

42 WORK PROGRAMME

The Head of Finance submitted a report (HF/05/19s) to assist the Committee in considering its Work Programme for the coming year.

The Scrutiny Facilitator introduced the report and advised Members that the items identified for further scrutiny at the previous meeting had been provisionally scheduled into the draft Work Programme, a copy of which was attached at Appendix 1 to the report. A Topic Selection Form requesting that the findings and recommendation of the Care Inspectorate Wales (CIW) Inspection Report of WCBC Adult Social Care services be considered by this Scrutiny Committee submitted by Councillor Gwenfair Jones was attached at Appendix 2 to the report.

During consideration of the report Members referred to the following matters in particular:

- With reference to the report on the restructuring of the Children and Adult Social Care Services (due to be implemented on 1 April 2019) the Chair reported that a report would not be available prior to the completion of the restructuring process in March 2109. The Lead Member for Health and Adult social Care had

requested that, to enable time for the new structure to be embedded within the department, a progress report be submitted in 6 to 9 months time. Whilst accepting the increased workload on staff due to the CIW inspection, the Committee requested that the report be submitted as soon as possible.

- Members noted that there were no items of business scheduled on the Work Programme for either February / March 2019, therefore, these meetings can be cancelled.
- It was suggested that the possibility for Members to visit the Wales Ambulance Service Trust Clinical Contact Centre at Llanfairfechan and the North Wales Police Control Centre at St Asaph be investigated.

AGREED –

- (i) That the draft Work Programme attached at Appendix 1 to report HF/05/19s be approved.**
- (ii) That the Scrutiny Facilitator liaises with the Head of Adult Social Care on submitting a report on the implementation of the new Senior Management Structure within Adult and Children’s Services to this Scrutiny Committee as soon as possible.**
- (iii) That the Scrutiny Facilitator liaises with both the Wales Ambulance Service Trust and North Wales Police on the possibility of Members visiting their respective Control Centres.**

Councillor Derek Wright
Chair



REPORT TO:	SAFEGUARDING, COMMUNITIES AND WELLBEING SCRUTINY COMMITTEE
REPORT NO:	COGC/04/19s
DATE:	17th April 2019
LEAD MEMBER:	n/a
CONTACT OFFICER:	Suzanne Price (Telephone 292179)
SUBJECT:	Work Programme
WARD	n/a

1. PURPOSE OF THE REPORT

To assist the Committee in considering and agreeing its work programme for the coming year.

2. SUMMARY

The report presents the draft work programme for 2018/19 and 2019/20 for members' consideration.

The committee is asked to agree an additional meeting for 27th June.

Two topic selection forms submitted by members of the committee are included for members' consideration.

3. RECOMMENDATION

3.1 That the Committee considers the draft work programme at Appendix 1;

3.2 The committee agrees an additional meeting on 27th June;

3.3 The committee notes the schedule from September 2019 (subject to Council agreeing the annual calendar of meetings in May);

3.4 The Committee considers the Topic Selection Forms at Appendices 2 & 3.

REASON FOR RECOMMENDATION

To enable the Committee to develop an outcome-focused work programme for the next 12 months and beyond

BACKGROUND INFORMATION

4.1 The committee agreed the following at its January meeting:

- In relation to the request for the Head of Adult Social Care, Lead Member for People (Health & Adult Social Care) and Lead Member for People (Children's Services) to attend a future meeting of the committee to update members on the re-structure of Adult and Children's social care: the Chair to request that this report be brought to committee no later than 6 months;
- That the Care Inspectorate Wales report on Adult Social Care (Older Adults Services) be presented to the committee upon its publication and that the CIW inspector be invited to attend;
- Future meeting with Betsi Cadwaladr University Health Board (BCUHB) and Wales Ambulance Service Trust (WAST) in 12 months (detail included on work programme).

4.2 Members will note that the two reports from Adult Social Care in relation to the restructure of day and work opportunities scheduled for April and May have reversed in order of submission – i.e. progress on Phase 1 & 2 will be considered at the April meeting, and the Phase 3 (Erlas and the Cunliffe Centre) report was switched to the May meeting. However, the Chief Officer Social Care has since advised the Chair that work on Phase 3 has not yet progressed sufficiently to be able to bring it to scrutiny and has requested that this item be deferred – date to be confirmed.

4.3 Visits to Erlas and the Cunliffe Centre have been arranged for committee members to enable members to familiarise themselves with the services and sites in advance of this item and members have been contacted separately about these.

Additional meeting Thursday 27th June at 4pm

4.4 The committee is asked to consider the scheduling of an additional meeting for Thursday 27th June. The reason for this is as follows:

The committee was originally scheduled to consider Director of Social Services' Annual Report and the Compliments and Complaints Annual Report along with Children's Social Care performance at the June meeting.

The committee has since also requested an update on the children and adult services' restructure and the CIW inspection report.

This report has now been published, and in the interests of managing agendas and taking into account the availability of the CIW Inspector and the BCUHB Area Director (East) availability, it is suggested that the scheduled June meeting focus on children's social care (in particular, taking into account the Topic Selection Form at Appendix 2) and that an additional meeting be scheduled for June to consider the CIW inspection report and restructure update, in conjunction the Director of Social Services' Annual Report and the Compliments and Complaints Annual Report. (The Director of Social Services Annual Report is due at the July Executive Board prior to its submission to Welsh Government.)

Please note that the CIW Inspection report is available on the CIW website:
<https://careinspectorate.wales/190328-inspection-older-adults-services-wrexham-county-borough-council>

2019/20 Calendar of Meetings

- 4.5 While exact dates and meeting times for 2019/20 will not be decided until Annual Council in May, in order to plan the work programme, scheduling based on decisions previously made by committee (regular items / items waiting to be scheduled) have been provisionally scheduled in up until July 2020. The committee is asked to note the work programme from September onwards, on the basis that this is subject to specific arrangements for meetings being agreed.

Topic Selection Forms

- 4.6 Councillors Wright, Cameron and Childs have submitted a Topic Selection Form (Appendix 2) in relation to looked After Children – Out of County Placements. Members are requested to review the form and consider its inclusion on the committee's work programme.
- 4.7 Councillor Gwenfair Jones, a member of this committee, has submitted a Topic Selection Form (Appendix 3) in relation to the safeguarding of children whose parents elect to provide home education. Members are requested to review the form and consider its inclusion on the committee's work programme.

5. IMPLICATIONS

- 5.1 **Policy Framework** - The terms of reference of this committee as set out in the Council's Constitution:
- "To ensure that the people of Wrexham feel safe and secure with sustainable, attractive settlements, neighbourhoods, buildings and spaces. To ensure that vulnerable children and adults are safeguarded and have good health and wellbeing. To fulfil the function of the Crime and Disorder Scrutiny Committee in accordance with Section 19(1) of the Police and Justice Act 2006 and to ensure that the people of Wrexham feel safe and secure "
- 5.2 **Budget** - There are no budget implications arising from this report.

- 5.3 **Legal** - There are no legal implications arising from this report.
- 5.4 **Staffing** - There are no staffing issues arising out of the report, but Officer resource will be required to support the preparation of information for Scrutiny Committee consideration
- 5.5 **Equality/Human Rights** - This report provides information to inform a work programme and the Equality Manager has confirmed that the programme does not require an equality impact assessment as it merely sets out a timetable.
- 5.6 **Risks** - Not applicable for a work programme planning report.

6. CONSULTATION

- 6.1 The work programme is routinely shared with relevant Lead Members and officers, the Chair of the Audit Committee, Equalities Monitoring Group and Senedd Yr Ifanc.

7 EVALUATION OF OPTIONS

- 7.1 Not applicable

Background Papers	LOCATION / WEBSITE INFO.
None	

SAFEGUARDING, COMMUNITIES & WELL-BEING SCRUTINY COMMITTEE

Work Programme from April 2019

(This Committee also meets to fulfil statutory function of a **CRIME & DISORDER SCRUTINY COMMITTEE** as defined by section 19 and 20 of the Police & Justice Act 2006)

Please note that the forward work programme is a ‘live’ document and subject to change at short notice.

The information in this work programme is subject to agreement at the meeting on 17th April 2019.

The order in which items are listed at this stage may not reflect the order they subsequently appear on the agenda / are dealt with at the scrutiny meeting. Please note that for items marked as ‘part 2’ it is recommended that the press and public be excluded from the meeting during its consideration in accordance with the Local Government Act 1972 (as amended).

Please note: Workshops are not open to the general public.

*For general enquiries relating to the Council’s scrutiny function, including this committee’s work programme, please contact
Suzanne Price, Scrutiny Team on 29179.*

*For administrative arrangements such as enquiries relating to report dispatch dates, venue layouts, setting up of presentations,
etc. please contact Annette Sellwood, Committee Officer, Committee and Member Services on 292242.*

All Meetings start at 4.00pm in the Guildhall, Wrexham, unless otherwise stated.

Date of meeting	Subject	Purpose of Report	Expected Outcome	Lead Member / Contact Officer
15 th May	Play Sufficiency Assessment and Action Plan	To consider the Play Sufficiency Assessment and associated action Plan due to be completed by April 2019 prior to its consideration by the Executive Board. To include <ul style="list-style-type: none"> - an update on the Play Pledge and the membership and work of the Play Sufficiency Partnership; - progress on the models/options outlined in the report to SCWSC in January 2018 	To review how the Authority is responding to the need for Play Sufficiency in the County Borough and to review how the local authority meeting its own Play Pledge and engaging with the Play Sufficiency Partnership.	Lead Member Youth Services and Anti-Poverty / Chief Officer Education & Early Intervention
	ASC Day & Work Opportunities – Phase 3	To consider options prior to consultation with stakeholders. **The Chief Officer Social Care has requested that this item be deferred – date TBC **	To provide assurance to members that service users will continue to receive a quality service from the local authority, following changes to the service provision.	Lead Member People – Health & Adult Social Care / Chief Officer Social Care
19 th June	Children’s Social Care – Departmental Service Activity &	To consider performance information for indicators (Quarter 4 / Year End)	To ensure that the local authority is meeting its statutory duties in relation to children’s social care.	Lead Member Children’s Services; Chief Officer Social Care

Date of meeting	Subject	Purpose of Report	Expected Outcome	Lead Member / Contact Officer
	Performance			
Thursday 27th June (Additional meeting)	Care Inspectorate Wales Inspection Report	To consider the findings and recommendations of the CIW Inspection of Older Adults Services report, and to review these with the Chief Officer Social Care, CIW Inspector and BCUHB Area Director (East)	To ensure that the authority is meeting its statutory duties and providing a quality service	Lead Member Health & Adult Social Care; Chief Officer Social Care
	Restructure of Children and Adult Social Care Services	To review the impact of the restructure of children and adult social care services (implemented 1 April 2019).	To ensure that the council is meeting its statutory responsibilities in terms of officer responsibilities and capacity	Lead Member Health & Adult Social Care; Lead Member Children's Services; Chief Officer Social Care
	Annual Council Reporting Framework	To consider the draft report as prepared by the Director of Social Services prior to consideration by Executive Board. The report includes performance for the previous year as well as the improvement priorities / Business Plan for the forthcoming year	To ensure that the authority is meeting its statutory duties in relation to social care and is focused on the Council's priorities.	Lead Member Children's Services; Lead Member Health & Adult Social Care; Chief Officer Social Care
	Social Services Complaints and Compliments Annual Report	The Director of Social Services is required to produce an Annual Report (in accordance with Social Services Complaints Procedure (Wales) Regulations 2014). The report highlights the numbers, reasons, themes and lessons	To ensure that the local authority is meeting its statutory duties in relation to complaints about social services.	Lead Member Children's Services; Lead Member Health & Adult Social Care; Chief Officer Social Care

Date of meeting	Subject	Purpose of Report	Expected Outcome	Lead Member / Contact Officer
		learned from complaints during the year		
17th July	Annual Adult Protection Report	<p>To consider the annual report, including statistics on the performance of the safeguarding service.</p> <p>As agreed at the July 2018 meeting, to include:</p> <ul style="list-style-type: none"> - Information on the signposting of inappropriate referrals; - Detail about the types of abuse referred into the department, split into appropriate and inappropriate; - 2 additional indicators (% of adult at risk referrals where the risk has been managed; risk assessments and protection plans reviewed); - Further information on seasonal spikes in referrals. <p>To be considered with the ASC Contract Monitoring Report</p>	To ensure that the local authority is meeting its statutory duties in relation to the protection of vulnerable adults.	Lead Member Health & Adult Social Care; Chief Officer Social Care
	Adult Social Care Contract Monitoring	To consider the contract monitoring framework and qualitative data from service users and their families in relation to the services provided by domiciliary and residential / nursing care and an update on service	To ensure that the local authority is commissioning quality domiciliary and residential care.	Lead Member Health & Adult Social Care; Chief Officer Social Care

Date of meeting	Subject	Purpose of Report	Expected Outcome	Lead Member / Contact Officer
		<p>developments.</p> <p>To include:</p> <ul style="list-style-type: none"> - Identification of the 5 – 10 worst areas of performance, along with a narrative to identify what actions are being undertaken to address them and what improvements should be expected; - An indication of whether the current supply of residential care home places meets the demand in Wrexham; - What action has been undertaken to address the staff survey (#40) which indicates that domiciliary care staff do not have sufficient time to read and understand Service Delivery Plans. 		
September	Community Safety Partnership	<p>Performance monitoring of the Community Safety Partnership (CSP).</p> <p>To fulfil the statutory requirement to perform the functions of a crime and disorder scrutiny committee in order to review and / or scrutinise decisions in connection with the discharge of crime and disorder functions (as defined by section 6 of</p>	To ensure that Wrexham is a place that's safe and where everyone feels included.	Chief Officer Planning & Regulatory

Date of meeting	Subject	Purpose of Report	Expected Outcome	Lead Member / Contact Officer
		the Crime & Disorder Act 1998) by Responsible Authorities (as defined by section 5 of the Crime & Disorder Act 1998)		
October	Betsi Cadwaladr University Health Board (BCUHB) (TBC)	To receive an update on the Mental Health Strategy and the Child & Adolescent Mental Health Service (12 months – c. October 2019)		
November	Police Community Support Officers (TBC)	In accordance with the Service Level Agreement, to receive an Annual Report to include: - A summary of the work undertaken by the 4 PCSOs funded by the Council; - Community and Town Councils, and -Local Members satisfaction levels of delivery against policing priorities, agreed between them and the PCSO. October / November 2019 TBC	To ensure that the Council is receiving value for money for the funding of 4 PCSOs; To ensure that partnership working with North Wales police	Scrutiny Facilitator
December	Children's Social Care Service Activity and	To consider performance information for indicators (Quarter 2).	To ensure that the local authority is meeting its statutory duties in relation to children's social care.	Lead Member Children's Services; Chief Officer Social Care

Date of meeting	Subject	Purpose of Report	Expected Outcome	Lead Member / Contact Officer
	Performance	December 2019 report to include post decision scrutiny of the impact of the decision to end WCBC subsidy of childcare training. To be considered 6 months after implementation – due for implementation April 2019.		
January 2020	Betsi Cadwaladr University Health Board (BCUHB) & Wales Ambulance Service Trust (WAST) (TBC)	<p>To receive an update on</p> <p>(a) Primary Care in Wrexham</p> <p>(b) Emergency Department / WAST:</p> <p>To include:</p> <ul style="list-style-type: none"> • An update on the WAST's work to improve protocols with HMP Berwyn; • An update on progress with Minor Injury Unit provision in Wrexham; • Emergency Department Performance (waiting times) • An update on the pilot for extended GP opening hours across the winter period in south Wrexham (Welsh Government funded) <p>(12 months - c. January 2020)</p>		
February				

Date of meeting	Subject	Purpose of Report	Expected Outcome	Lead Member / Contact Officer
March				
April				
May				
June	Social Care - Annual Reporting Framework	To consider the draft report as prepared by the Director of Social Services prior to consideration by Executive Board. The report includes performance for the previous year as well as the improvement priorities / Business Plan for the forthcoming year.	To ensure that the authority is meeting its statutory duties in relation to social care and is focused on the Council's priorities.	Lead Member Children's Services; Lead Member Health & Adult Social Care; Chief Officer Social Care
	Social Services Complaints and Compliments Annual Report	The Director of Social Services is required to produce an Annual Report (in accordance with Social Services Complaints Procedure (Wales) Regulations 2014). The report highlights the numbers, reasons, themes and lessons learned from complaints during the year.	To ensure that the local authority is meeting its statutory duties in relation to complaints about social services.	Lead Member Children's Services; Lead Member Health & Adult Social Care; Chief Officer Social Care
	Children's Social Care Service Activity and Performance	To consider performance information for indicators (Quarter 4 / Year End).	To ensure that the local authority is meeting its statutory duties in relation to children's social care.	Lead Member Children's Services; Chief Officer Social Care
8 July	Adult Social	To consider the contract monitoring	To ensure that the local	Lead Member Health

Date of meeting	Subject	Purpose of Report	Expected Outcome	Lead Member / Contact Officer
	Care Contract Monitoring	framework and qualitative data from service users and their families in relation to the services provided by domiciliary and residential / nursing care and an update on service developments.	authority is commissioning quality domiciliary and residential care.	& Adult Social Care; Chief Officer Social Care
	Annual Adult Protection Report	To consider the annual report, including statistics on the performance of the safeguarding service. To be considered with the ASC Contract Monitoring Report	To ensure that the local authority is meeting its statutory duties in relation to the protection of vulnerable adults.	Lead Member Health & Adult Social Care; Head of Adult Social Care

WORKSHOPS / OTHER TO BE SCHEDULED

ITEM	AS AGREED at meeting of:	PURPOSE	RESPONSIBLE OFFICER/ CONTACT OFFICER
Meeting with representatives of HMP Berwyn	19 th September 2018	Following the committee's visit to HMP Berwyn, an invitation has been sent to HMP Berwyn to attend a future meeting of this committee. (TBC)	Scrutiny Facilitator

ITEM	AS AGREED at meeting of:	PURPOSE	RESPONSIBLE OFFICER/ CONTACT OFFICER
Children’s Social Care ‘The Journey Through Care’	February 2018	To present case studies on children’s ‘journey through care’ (member development)	Chief Officer Social Care
Scrutiny of Public Service Board (PSB) SB Wellbeing Plan Priority 1	TBC	Priority 1 – “Children and Young people are given a healthy start in life”. (Customers Performance resources & Governance scrutiny committee are scheduled to consider the first PSB Annual Report in September 2019. Committee to consider scheduling this item after this time.)	PSB Support Officer

REGULAR ITEMS

ITEM	AS AGREED at meeting of:	PURPOSE OF REPORT	EXPECTED OUTCOME	RESPONSIBLE OFFICER/ CONTACT OFFICER
Annual Council Reporting Framework	13 December 2012 (reaffirmed September 2015)	To consider the draft report as prepared by the Director of Social Services prior to consideration by Executive Board. The report includes performance for the previous year as well as the improvement priorities / Business Plan for the forthcoming year – JUNE	To ensure that the authority is meeting its statutory duties in relation to social care and is focused on the Council's priorities.	Lead Member Children's Services; Lead Member Health & Adult Social Care; Chief Officer Social Care
Social Services Complaints and Compliments Annual Report	17 June 2015 (reaffirmed September 2015)	The Director of Social Services is required to produce an Annual Report (in accordance with Social Services Complaints Procedure (Wales) Regulations 2014). The report highlights the numbers, reasons, themes and lessons learned from complaints during the year - JUNE	To ensure that the local authority is meeting its statutory duties in relation to complaints about social services.	Lead Member Children's Services; Lead Member Health & Adult Social Care; Chief Officer Social Care
Annual Adult Protection Report	19 September 2013 (reaffirmed September 2015)	To consider the annual report, including statistics on the performance of the safeguarding service. JULY To be considered with the ASC Contract Monitoring Report	To ensure that the local authority is meeting its statutory duties in relation to the protection of vulnerable adults.	Lead Member Health & Adult Social Care; Head of Adult Social Care
Children's Social Care –	13 December 2012	To consider performance information for indicators	To ensure that the local authority is meeting its	Lead Member Children's Services;

ITEM	AS AGREED at meeting of:	PURPOSE OF REPORT	EXPECTED OUTCOME	RESPONSIBLE OFFICER/ CONTACT OFFICER
Departmental Service Activity & Performance		DECEMBER (Quarter 2) and JUNE (Quarter 4 / Year End) December 2018 report to include post decision scrutiny of the impact of the 2018/19 decision (TBC) to end WCBC funded childcare training. To be considered 6 months after implementation.	statutory duties in relation to children's social care.	Chief Officer Social Care
Adult Social Care Contract Monitoring	September 2015	To consider the contract monitoring framework and qualitative data from service users and their families in relation to the services provided by domiciliary and residential / nursing care and an update on service developments. JULY	To ensure that the local authority is commissioning quality domiciliary and residential care.	Lead Member Health & Adult Social Care; Chief Officer Social Care
Community Safety Partnership Performance	September 2015	Performance monitoring of the Community Safety Partnership (CSP). To fulfil the statutory requirement to perform the functions of a crime and disorder scrutiny committee in order to review and / or scrutinise decisions in connection with the discharge of crime and disorder functions (as defined by section 6 of the Crime & Disorder Act 1998) by Responsible Authorities (as defined by section 5 of the Crime & Disorder Act 1998)	To ensure that Wrexham is a place that's safe and where everyone feels included.	Chief Officer Planning & Regulatory
Meeting with	September	6 monthly meetings	To provide public scrutiny of	Scrutiny Facilitator

ITEM	AS AGREED at meeting of:	PURPOSE OF REPORT	EXPECTED OUTCOME	RESPONSIBLE OFFICER/ CONTACT OFFICER
Betsi Cadwaladr University Health Board (BCUHB)	2015	Meetings scheduled for October 2018 and January 2019.	the BCUHB	

All Member INFORMATION REPORTS Recommended by Committee

ITEM	AS AGREED at meeting of:	PURPOSE OF REPORT	RESPONSIBLE OFFICER/ CONTACT OFFICER
HMP Berwyn – Model of Care	11 May 2016	To provide members with details of the final arrangements in respect of the model of care for social services at HMP Berwyn	Chief Officer Social Care
Deprivation of Living Standards (DOLS)	15 March 16	To provide members with an understanding of the implications of the Cheshire West Judgement regarding DOLS on the Authority's staffing, budget and risk.	Chief Officer Social Care
Regulation & Inspection of Social Care (Wales) Act 2016	19 th July 2017	To provide members with information on the implications of the Act for social care in Wrexham (Information Report or committee briefing)	Chief Officer Social Care
DAN 24/7	15 th November 2017	To provide members with information on the implementation of DAN 24/7 (Wales Drug & Alcohol helpline) – 12 month progress report	Chief Officer Planning & Regulatory Services

REQUEST FOR TOPIC TO BE CONSIDERED BY SCRUTINY

Title of report – Looked After Children – Out of County Placements

<p>Purpose of Report</p>	<p>To provide members with more detail regarding the current situation relating to Looked After Children (LAC) who are placed ‘out of county’.</p> <p>To enable members to understand how and why children are placed ‘out of county’, how long such a placement might last, and to receive assurance that children with complex needs are placed correctly.</p> <p>This is in relation to increasing numbers of LAC and out of county placements and the resultant budget overspend.</p> <p>To consider what actions are planned to improve the situation.</p>
<p>Expected Outcomes</p>	<p>To ensure members have a full understanding of the issue and to enable them to contribute to plans for improvement.</p> <p>To consider regional working and / or collaboration</p>
<p>Value of bringing to Scrutiny</p>	<p>As above.</p>
<p>Information Required</p>	<p>Clarification as to what constitutes ‘out of county’ and reasons why LAC may be placed ‘out of county’</p> <p>Impact on children of ‘out of county’ placements</p> <p>Current and trend information showing:</p> <ul style="list-style-type: none"> • Numbers of LAC and number of those placed ‘out of county’ • Impact on budget
<p>Suggested Officer / Lead Member attendance</p>	<p>Senior Manager Social Care Service Manager Care & Support Service Manager Safeguarding Policy & Projects Officer Lead Member People – Children’s Services</p>
<p>External involvement and benefit</p>	
<p>Lead Member / Head of Department Comment</p>	<p>Senior Manager Social Care has commented as follows:</p> <p>I support the Topic Selection Form. The most recent report to scrutiny (December 2018) explained that the Authority currently has insufficient in-house carers to meet the increase in children entering the care system and the resultant increase in children placed in Independent Fostering placements and residential placements has had a significant impact on our budget with the cost of this provision rising from £2.1m in 2016/17, to £4.1m in 2017/18, with the final figure for 2018/19 predicted to be on a par with 2017/18 if not higher.</p> <p>The Children’s Services 6 monthly performance report which is due to be considered in June will provide figures on the number of LAC in Wrexham together with the most up to date budget information.</p> <p>We would welcome the opportunity to discuss the issues surrounding LAC in more detail with members at this June meeting.</p>

	<p>My recommendation would be that we provide a presentation for members to include case studies, to enable members to gain a full understanding of the issues – however, this may necessitate the exclusion of the press and public ('part 2'). This would still enable members to be able to make recommendations as appropriate.</p> <p>The Lead Member People – Children's Services supports the comments provided by the Senior Manager Social Care.</p>	
Submitted by:	Councillors Derek Wright, Krista Childs, Brian Cameron	
Date:	4 April 2019	
	<p>This Scrutiny topic request is supported by the following Members (optional).</p> <p>1. _____ (print) _____ (signature)</p> <p>2. _____ (print) _____ (signature)</p> <p>3. _____ (print) _____ (signature)</p> <p>4. _____ (print) _____ (signature)</p>	
<p>Please tick all that apply and ensure that you have provided the necessary supporting detail.</p>		<p>Please tick √</p>
1	Referral from other Committee / Council / external body or partnership	
2	<p>Committee steer / recommendation for Lead Member or Head of Department (not proceeding to Executive Board or Council at this stage)</p> <p>Committee steer / recommendation for Executive Board / Council (please provide date of Executive Board / Council meeting)</p>	√
	Information Only	
3	Official Consultation Document (e.g. proposed Government Legislation / Guidance)	
4	Does the issue involve public dissatisfaction with Council's performance? Insert relevant Council Priority Outcomes number(s) which are listed overleaf:-	
5	<p>Has the issue been considered in the last 12 months by any other Member Forum? Please specify:-</p> <p>The SCWSC reviews children's social care performance 6 monthly – this report would consider the issue of looked After Children in more detail.</p>	√
6	<p>Please specify which meeting of the Scrutiny Committee you wish to submit the report to and why:-</p> <p>To be considered at the same time as the regular Children's Social</p>	

COUNCIL STRATEGIC THEMES AND PRIORITY OUTCOMES

ECONOMY OUTCOMES:

- E1 – Encouraging people to live, work, learn, visit and invest here
- E2 – Supporting Businesses to locate and grow here
- E3 – Helping Tackle Poverty

PEOPLE OUTCOMES:-

- Pe1 – Supporting people to have positive aspirations, learn and achieve their potential.
- Pe2 – Supporting people to live active, independent lives within their community.
- Pe3 – Safeguarding those who are vulnerable.
- Pe4 – Working with our partners to make Wrexham a safe place where people feel included.
- Pe5 – Enabling access to leisure and cultural activities.

PLACE OUTCOMES:-

- PI1 – Promoting good quality homes and regeneration.
- PI2 – Pride in our environment.
- PI3 - Communities with sustainable, attractive settlements, neighbourhoods, buildings and spaces.
- PI4 – Well-connected and sustainable communities.

ORGANISATION OUTCOMES:-

- O1 – Continuing to modernise our services.
- O2 – Supporting a resilient Council.

REQUEST FOR TOPIC TO BE CONSIDERED BY SCRUTINY

Title of report – Safeguarding and Elective Home Education (EHE)

<p>Purpose of Report</p>	<p>To consider the Authority’s arrangements to monitor EHE in relation to assuring the safeguarding of children.</p> <p>Background In the UK, education is compulsory but going to school is not. Elective Home Education (EHE) is the term used to describe parents’ decision to provide education for their children at home.</p> <p>The numbers of children who are EHE in the UK, Wales and in Wrexham have increased in recent years.</p> <p>In January 2018, there were 2292 children of statutory school age known to be EHE across all 22 Welsh Authorities: an average of 104 per Authority.</p> <p>In Wrexham, recent figures are as follows: 10th January – 85; 10th February – 96; 10th March – 97; 10th April – 100.</p> <p>Home education is not, in itself, a risk factor, but there is a potential that these children can become ‘invisible’ and there is a safeguarding risk of isolation from professionals.</p> <p>Experience has shown that a multi-agency approach to monitoring could highlight concerns that cumulatively could meet the threshold for statutory safeguarding intervention.</p> <p>Welsh Government (non-statutory) EHE Guidance 2017 states that:</p> <ul style="list-style-type: none"> • ‘The protection of children from abuse or neglect, as well as the broader requirement for safeguarding and promoting children’s welfare depends on effective sharing of information, collaboration and understanding between agencies and professionals... ‘ • ‘Effective sharing of information by professionals is central to safeguarding and promoting the welfare of children...’ • ‘It should also include having in place agreed systems, standards and protocols for sharing information about a child and their family within an agency and between agencies...’ <p>https://beta.gov.wales/elective-home-education</p> <p>Wrexham’s Education Department is reviewing its policy on EHE – this work and a review of EHE cases is due to be completed by September.</p>
<p>Expected Outcomes</p>	<p>To provide assurance that the council is working across departments and agencies to ensure that all possible actions are taken to ensure the wellbeing and safeguarding of EHE children in the county borough.</p>
<p>Value of bringing to Scrutiny</p>	<ul style="list-style-type: none"> • The number of children who are EHE is increasing across the UK and in Wrexham. • The Education Department is in the process of updating its EHE policy. This would give the committee the opportunity to review the

	<p>policy in practice and discuss the processes in place across the council in relation to safeguarding.</p> <ul style="list-style-type: none"> Analysis of the reasons for EHE may identify issues for referral to the Lifelong Learning Scrutiny Committee. 	
Information Required	<ul style="list-style-type: none"> The legislative position of the local authority in relation to EHE Details of safeguarding protocols and processes in place in relation to EHE Data relating to the number and profile of EHE in Wrexham, and any information relating to reasons for becoming EHE – for possible referral to LLSC 	
Suggested Officer / Lead Member attendance	<p>Service Manager - Safeguarding (Francine Salem) Education Lead (John Grant) Service Manager Prevention & Support (Donna Dickenson)</p>	
External involvement and benefit		
Lead Member / Head of Department Comment	The Service Manager Prevention & Support supports the TSF.	
Submitted by: Date:		
	<p>This Scrutiny topic request is supported by the following Members (optional).</p> <p>1. _____ (print) _____ (signature)</p> <p>2. _____ (print) _____ (signature)</p> <p>3. _____ (print) _____ (signature)</p> <p>4. _____ (print) _____ (signature)</p>	
<p>Please tick all that apply and ensure that you have provided the necessary supporting detail.</p>		<p>Please tick √</p>
1	Referral from other Committee / Council / external body or partnership	
2	Committee steer / recommendation for Lead Member or Head of Department (not proceeding to Executive Board or Council at this stage)	X
	Committee steer / recommendation for Executive Board / Council (please provide date of Executive Board / Council meeting)	

	Information Only	
3	Official Consultation Document (e.g. proposed Government Legislation / Guidance)	
4	Does the issue involve public dissatisfaction with Council's performance? Insert relevant Council Priority Outcomes number(s) which are listed overleaf:-	
5	Has the issue been considered in the last 12 months by any other Member Forum? Please specify:- No	
6	Please specify which meeting of the Scrutiny Committee you wish to submit the report to and why:- Safeguarding Communities & Wellbeing Scrutiny Committee – September/October	

COUNCIL STRATEGIC THEMES AND PRIORITY OUTCOMES

ECONOMY OUTCOMES:

- E1 – Encouraging people to live, work, learn, visit and invest here
- E2 – Supporting Businesses to locate and grow here
- E3 – Helping Tackle Poverty

PEOPLE OUTCOMES:-

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PLACE OUTCOMES:-

- PI1 – Promoting good quality homes and regeneration.
- PI2 – Pride in our environment.
- PI3 - Communities with sustainable, attractive settlements, neighbourhoods, buildings and spaces.
- PI4 – Well-connected and sustainable communities.

ORGANISATION OUTCOMES:-

- O1 – Continuing to modernise our services.
- O2 – Supporting a resilient Council.



REPORT TO:	Safeguarding, Communities & Wellbeing Scrutiny Committee
REPORT NO:	COSC/04/19s
DATE:	17 th April 2019
LEAD MEMBER:	Councillor Joan Lowe (People - Health and Adult Social Care)
CONTACT OFFICER:	Sheila Finnigan-Jones (Tel: 298014)
SUBJECT:	Review of Day and Employment Services, Disability Services Adolygiad o Wasanaethau Dydd a Chyflogaeth Gwasanaethau Anabledd
WARD:	All

1. PURPOSE OF THE REPORT

To review the progress made in providing alternative opportunities to service users of Adult Social Care Day & Work Opportunities, following the decision of the Executive Board (October 2018) to reshape the service. To provide assurance to members that service users will continue to receive a quality service from the local authority following changes to the service provision.

2. EXECUTIVE SUMMARY

- 2.1 This report provides an update on phases 1 and 2 of the reshaping of Day and Work opportunities and provides members of the Safeguarding, Communities & Wellbeing Scrutiny Committee with information on the new opportunities that service users are participating in.
- 2.2 This report provides information on the work being undertaken with service users, carers and other stakeholders to coproduce and redesign services in a way that meets the duties of the Social Services and Wellbeing (Wales) Act by involving people with care and support needs and their carers in designing service provision.

3 RECOMMENDATIONS

- 3.1 That members of the committee formulate their conclusions and recommendations

based on the information in the report and the discussion at the meeting.

REASONS FOR RECOMMENDATIONS

To review the progress made in providing alternative opportunities to service users of Adult Social Care Day & Work Opportunities, following the decision of the Executive Board (October 2018) to reshape the service.

4. BACKGROUND INFORMATION

- 4.1 Members of the Safeguarding, Communities & Wellbeing Scrutiny Committee considered a review of Day and Employment Service, Disability Services (HASC/08/18s) on 19th September 2018. The proposal was for the Council to reshape day and work opportunities services to deliver more flexible, Person centred services that are fit for purpose and are sustainable and make more effective use of available resources.
- 4.2 Members of the Executive Board considered the review of Day and Employment Services Disability Services (HASC/09/180) on 9 October 2018 and approved the implementation of the reshaping proposals.
- 4.3 The proposals formed phases 1 and 2 of the service review and included in phase 1: 3 business projects: Coverall Laundry; Portable Appliance Testing (PAT); and Le Café (within the Cunliffe Enablement Centre) which were to be closed and in phase 2 : to identify, with the environment department, a new provider for the café at Alyn Waters Country park.
- 4.4 In September 2018 26 people were supported across Le Café, Coverall and PAT business projects and 10 individuals were supported at Alyn Waters Café.

The closure of Coverall Laundry; Portable Appliance Testing (PAT) is completed and Le Café within the Cunliffe Enablement Centre, has reduced to only catering for the centre. This has allowed our support worker resource, previously used to meet the day to day demands of running the business projects, to now focus on supporting people using the service to achieve their individual outcomes. All individuals can continue to attend the service and will be supported to develop their skills to be able to move on to other opportunities.

- 4.5 Dedicated support worker time is being provided to support this process and advocates are involved with some individuals to support participation in person centred plans. Social Services must consider where there may be barriers to a person's ability to participate in the process. The Authority must consider if there is an appropriate person who can support the individual. Normally this would be a family member or friend or someone in their wider support network. If no such person is available or the authority has reason to believe that the person may be unsuitable to act as an advocate, we must make arrangements for advocacy to be provided. The focus has been promoting independence, promoting community participation, offering choice and control to individuals, People are experiencing

new things and trying a range of participation opportunities to help them make choices for their future.

- 4.6 The implementation has been planned with individuals in a way that reflects their needs and at a pace that they can manage. This has progressed well and many of the individuals involved in phase 1 projects have been supported to move into new opportunities in community, business, and leisure and learning areas. Strong relationships are developing between the service and the community which is creating opportunities for people with disabilities to be involved and participate.
- 4.7 Examples include volunteering opportunities in Ty Pawb, the Library, leisure centre, shops, a care home, a laundry service as well as many opportunities to participate in activities and groups such as swimming, cycling, art and drama. Important networks are being forged with businesses, third sector organisations and community groups to identify opportunities both for people currently in receipt of services but also for the future. Although individuals will have new opportunities and experienced changes to their activities the level of support provided to them has remained the same unless it is their choice to make any changes. This has ensured that the needs of carers continue to be met.
- 4.8 The proposal for the Alyn Waters cafe included the continuation of the café with an alternative provider delivering the service and work opportunities for people with disabilities. The future plan for the café was developed through a coproduction approach involving people who have an opportunity at Alyn Waters Café, their families and advocates. This work and an exercise to gain customer views led to a coproduced specification that includes a requirement for the contracted provider to continue to offer work opportunities for people with disabilities and procurement process that involved all stakeholders.
- 4.9 A tender exercise was undertaken by the Environment and Planning and Adult Social Care Departments supported by the procurement section of the Council, to consider the best approach to find a new business that could support people with disabilities and provide a good quality café at Alyn Waters Country Park.
- 4.10 The tender process was successful in attracting a charity, Groundworks to work with the people we support and to continue providing work and volunteering opportunities and to develop the café and related conference/events facility at the Alyn Waters Country Park Visitor Centre. The lease of the café and facilities will be for 7 years. For reference, please see Environment and Planning departments' information report. HEP/19/19 12th February 2019
- 4.11 Adult Social Care is working closely with the new provider to ensure a smooth transition for 10 individuals who have a work opportunity there and that the café continues to be a success. Workshops and 1-1 meetings have been held and all individuals want to continue with their opportunities there. The new café opened on 1st April. Individuals are involved in the preparation for the opening, taking part in training and a team building day during the closure.
- 4.12 Reviewing and redesigning Day and Work Opportunities and making decisions on future provision is being undertaken using coproduction approaches to ensure future support is delivered in a way that promotes individual independence and

avoids over provision of support. The model going forward is intended to deliver person centred services, increasing choice and control, be locally provided, flexible and sustainable. A model which delivers the key outcomes required from the Social Services and Wellbeing (Wales) Act.

- 4.13 Throughout this process people we support have been clearly expressing what they want to achieve and their preferences and we are continuing to support new and exciting opportunities for community participation that can help people achieve their outcomes.
- 4.14 During the scrutiny committee meeting members will have the opportunity to watch a film made by people we support about people with disabilities being individuals, not labelling people and helping everyone feel welcome and accepted. The film won best Community Short Film at the Iris Prize awards. The Iris Prize was established in 2007 by The Festivals Company, as an international lesbian, gay, bisexual, transgender (LGBT) film prize for any film which is of interest to LGBT audiences. It's open to filmmakers from around the world and judged by a panel of international artists and filmmakers.
<https://www.youtube.com/watch?v=swKO0hPHYKE>

There will be a separate presentation on 'Safe Places' which is a specific project to help vulnerable people feel safe in Wrexham.
<https://www.wrexham.gov.uk/assets/pdfs/committees/wrexham-safe-places.pdf>

- 4.15 We are developing new ways of supporting people and working with partners in other Local Authorities to learn from their work. We are developing a new eight-week course that will involve volunteering in different communities for people who currently use the service and peer mentors. The course will enable people to participate in community projects working in theirs and others communities and connect with other people to develop confidence, skills and interests. The course aims will help people access community participation opportunities that are based on their interests and strengths.

5. IMPLICATIONS

- 5.1 **Policy Framework** – This work supports the vision for reforming Adult Social Care detailed in the Social Services and Wellbeing (Wales) Act 2014. It is also in line with:
- Sustainable Social Services for Wales, A Framework for Action 2012
 - The Well-being of Future Generations (Wales) Act 2015
 - Council Plan 2017 – 2022; People:
 - supporting sustainable, active and self-reliant communities while safeguarding those at risk
 - Supporting people to have positive aspirations, learn and achieve their potential
 - Support people to live independent lives within their community.
- 5.2 **Budget** – This proposal forms part of the 19/20 budget savings proposals for ASC. The estimated saving of £334K includes the phase 3 element of this review which

involves the Cunliffe Enablement Centre and Erlas Garden Project. This review is now underway.

5.3 Legal – Legal issues relate to:

- A legal requirement for a period of consultation with affected Service Users and their families/carers and staff
- WCBC has a legal responsibility to meet its statutory duties, notably the general duty to promote the well-being of adults who need care and support having regard to the statutory principles applicable and promoting the adult's independence where possible in accordance with the Social Services and Well-being (Wales) Act 2014.

5.4 Staffing –Options were discussed with staff placed at risk as part of the consultation process to mitigate any negative impact of the proposed changes for them. Options available to staff included redeployment, and Voluntary Early Retirement (VER)/Voluntary Redundancy (VR). For those staff options were agreed and implemented.

5.5 Equality/Human Rights – Members are advised of their duty to consider the full Equality Impact Assessment which is available at <http://vmwinsqld/equalityisalive/Menu.aspx> report number ASC/EIA00075/2017. Members of the public can request a copy of the full Equality Impact Assessment from the Contact Officer named in the header box of this report. A summary of the Equality Impact Assessment is attached.

The development of this day service model would have a positive impact on equality and diversity issues. It would increase the choice of care and support available to individuals with Disabilities and their carers and enable people to access services from within or close to their own communities.

5.6 Risks - Risks will be managed throughout the project in accordance with the Adult Social Care Project Management toolkit.

- Without the modernisation of Day and Work opportunities there is a risk that individuals will not be supported in a way which will help them to achieve their wellbeing outcomes
- The reshaping of Day and Work Opportunities contributes to the management of financial risk and the development of sustainable services.
- The risk of compulsory redundancies will be managed by working closely with affected staff, HR and Trade Unions to ensure all options available to staff are clearly communicated and explored.

6. CONSULTATION

6.1 As outlined in the previous Safeguarding, Communities & Wellbeing Scrutiny Committee Report (HASC/08/18s) formal consultation was undertaken with

individuals, their families/carers, staff and Trade Union representatives in regards to this reshaping. Consultation details remain available in the members Library.

- 6.2 Support staff who know the individuals well have carried on working with them to identify and seek out alternatives and will provide support into any new service reducing any negative impact for them and their families/carers. Ongoing support and monitoring will be in place for those individuals who require it.

BACKGROUND PAPERS	LOCATION	WEBSITE INFO.
Wellbeing statement	Members library	https://socialcare.wales/cms_assets/hub-downloads/Handout_National_Well-being_Statement.pdf
Social Services & Well-being (Wales) Act 2014 (easy read)	Members Library	https://gov.wales/docs/dhss/publications/141117acteasyen.pdf
Consultation details Options appraisals	Members Library	
Summary of Equalities Impact Assessment		EIA Summary.pdf
Environment and Planning Information report HEP/19/19 12 th February 2019		https://www.wrexham.gov.uk/assets/pdfs/information_reports/2019/alyn-water.pdf

Summary Of Review of Day and Work Opportunities

Please note, this is a summary of the assessment. Refer to the full text.

Department: Adult Social Care
 Department Reference: ASC/EIA00075/2017
 Responsible Officer: Charlotte Walton
 Job Title: Interim Head of Adult Social Care
 Completed Date:

Positive Impacts	
Impact	Description
Age Adults	No impact
Age CYP	No impact
Gender / Sex	No impact
Gender Reassignment	No impact
Marriage & Civil Partnership	No impact
Poverty	No impact
Pregnancy & Maternity	No impact
Race / Ethnicity	No impact
Religion / Belief	No impact
Sexual Orientation	No impact
Carers	These services benefit people with disabilities and their carers. Increased choice and control will mean people will be able to find opportunities that best achieve their outcomes. There is a risk with any change that people will view and experience change negatively.
Disability	These services benefit people with disabilities and their carers. Increased choice and control will mean people will be able to find opportunities that best achieve their outcomes. There is a risk with any change that people will view and experience change negatively.
Welsh Language	People with disabilities will have more choice and control and will be supported to achieve their outcomes in different ways. Choice and control will include communication and will mean people can include their communication preferences, including Welsh language, in their support plans. These changes should generate new opportunities and increase and improve people's connection with their communities, Welsh language and culture.
Carers	People with disabilities will have more choice and control and will be supported to achieve their outcomes in different ways. There will be opportunities for people with similar interests and friendships to shape their support plans together. Changes to services may mean people receive less than they do currently.

Disability	People with disabilities will have more choice and control and will be supported to achieve their outcomes in different ways. There will be opportunities for people with similar interests and friendships to shape their support plans together. Changes to services may mean people receive less than they do currently.
Welsh Language	People with disabilities will have more choice and control and will be supported to achieve their outcomes in different ways. Choice and control will include communication and will mean people can include their communication preferences, including Welsh language, in their support plans. These changes should generate new opportunities and increase and improve people's connection with their communities, Welsh language and culture.
Carers	These changes should generate new opportunities and increase and improve people's connection with their communities
Disability	These changes should generate new opportunities and increase and improve people's connection with their communities
Welsh Language	People with disabilities will have more choice and control and will be supported to achieve their outcomes in different ways. Choice and control will include communication and will mean people can include their communication preferences, including Welsh language, in their support plans. These changes should generate new opportunities and increase and improve people's connection with their communities, Welsh language and culture.
Carers	These changes should generate new opportunities and increase and improve people's connection with their communities
Disability	These changes should generate new opportunities and increase and improve people's connection with their communities
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Negative Impacts - Carers	
Key Issues	Consultation responses raised concerns around how individuals will be supported to find alternative opportunities and how they would cope with change. Concerns about reductions in the amount of service individuals receive.
Mitigation Methods	Individuals will be supported to look at alternative opportunities with support from the staff who know them well. The service will retain the current level of support workers and these staff will be available to work with individuals to identify outcomes and develop support plans that reflect these outcomes. Individuals will be supported to explore opportunities that meet their outcomes. Dealing with change is an important life skill and the Disability Service has experience of working with indi
Responsible Officer	Sheila Finnigan-Jones Service Manager Disability Services
By When	A phased approach is being taken to ensure resources are sufficient to manage the change process. Individuals, who are supported through the business projects, are currently being supported to identify their outcomes and find new opportunities. This work is ongoing and timescales will be determined by individual progress. Reports are on the forward work programs for SLT - Sept 2018, Scrutiny September 2018 and Executive Board October 2018.

Negative Impacts - Disability	
Key Issues	Consultation responses raised concerns around how individuals will be supported to find alternative opportunities and how they would cope with change. Concerns about reductions in the amount of service individuals receive.
Mitigation Methods	Individuals will be supported to look at alternative opportunities with support from the staff who know them well. The service will retain the current level of support workers and these staff will be available to work with individuals to identify outcomes and develop support plans that reflect these outcomes. Individuals will be supported to explore opportunities that meet their outcomes. Dealing with change is an important life skill and the Disability Service has experience of working with indi

Responsible Officer	Sheila Finnigan-Jones Service Manager Disability Services
By When	A phased approach is being taken to ensure resources are sufficient to manage the change process. Individuals, who are supported through the business projects, are currently being supported to identify their outcomes and find new opportunities. This work is ongoing and timescales will be determined by individual progress. Reports are on the forward work programs for SLT - Sept 2018, Scrutiny September 2018 and Executive Board October 2018.

