



<b>REPORT TO:</b>	Community Safety Partnership (CSP)
<b>DATE:</b>	30 <sup>th</sup> October 2018
<b>SUBJECT:</b>	Quarter 2 Performance Report 2018/19

**PURPOSE OF THE REPORT:**

To inform the CSP on the progress at the end of Quarter 2 2018/19 of performance against the objectives and performance measures and indicators set out in the 2018/19 CSP Delivery Plan.

**INFORMATION:**

It is important to note the recent Welsh Government Review of community safety partnership working in Wales 'Working Together for Safer Communities'. The review acknowledged that performance management in this area of work is challenging, in that the breadth and depth of our work, particularly when taking a holistic approach, cannot be fully reflected by the analysis of data and figures. With this in mind our performance reporting focuses on both qualitative information on our ongoing work according to the objectives set out in the plan, as well as the quantitative data gathered from our partner agencies.

**Progress against objectives**

The table in **appendix one** gives a full update on the position against each Wrexham CSP Objective for Quarter 2 2018/19. It also outlines performance against the agreed performance measures and indicators.

The main points to note at the end of Quarter 2:

- Recorded levels of **victim based crime** are increasing in Wrexham. Analysis has evidenced that the increase is a result of an improvement in crime recording effectiveness rather than an increase in offending; these changes have had a particular impact on the number of recorded Violence and Sexual offences. Changes in the recording of incidents of stalking and harassment have also contributed to an increase across the force area. Prior to April 2018 these incidents would only have been recorded when they were the principal offence; however, they are now being recorded for all cases. For instance, if someone reported being assaulted and disclosed that it was part of an ongoing harassment case only the assault would have

been recorded. Since April 2018 both the assault AND the harassment are being recorded as separate crimes.

- The level of **victim based crime** in Wrexham in comparison to its Most Similar Groups (MSG) is above the average.
- There has been an increase in recorded levels of **Hate Crimes** in recent months. Analysis of this rise in Wrexham has been requested to establish a better understanding.
- **Antisocial behaviour (ASB)** recorded levels in **Wrexham** are lower in 2018/19 when compared to previous years and ASB recorded levels in **Wrexham town centre** are significantly less in relation to previous years.

#### Highlights

- Wrexham MARAC Steering group has been recognised regionally as a good practice model and it is hoped that other areas will replicate the model.
- A range of interventions are being considered, and utilised at a local level in order to reduce crime and antisocial behaviour, taking both enforcement and more holistic approaches.

#### Key Issues

- The Regional Domestic Abuse and Sexual Violence Advisor has reported that there has been a low uptake by schools (1 in Wrexham) of SPECTRUM, which is a free service and will support the Violence Against Women, Domestic Abuse and Sexual Violence arena. This is an issue regionally.
- The Gold Strategic group continue to face considerable challenges in securing future funding, and mainstreaming the processes currently undertaken by the NPS Taskforce.
- There is a gap in performance data from the Community Care Collaborative (CCC). On 11.10.18 the practitioner who has been coordinating the CCC voluntarily, and providing GP cover, resigned from Gold Strategic group.
- The contract with British Red Cross for the Alcohol Treatment/Welfare Centre (Hafan y Dref) expires on 1 April 2019. Future funding of the centre will have to be considered by partners.

#### **RECOMMENDATIONS**

CSP members note performance against objectives and discuss any changes required to RAG status.

CSP partners note objectives & performance measures and consider any additional performance information from their agency that could support our objectives and reporting mechanisms.

CSP members discuss and agree on future performance reporting arrangements.

**APPENDIX**



**Working together to make Wrexham**

**a place that is safe and inclusive**

**2018 – 2019**

**Quarter 2 Performance Updates**

	Objective	Responsible Officer	Target Date	Q2 Update	RAG
<b>Priority One: Reduce Violence against women, domestic abuse and sexual violence (VAWDASV)</b>					
1.1	Increase awareness and challenge attitudes of VAWDASV across Wrexham	WCBC Safeguarding Service Manager	March 19	The MARAC steering group continue to meet quarterly at management level. This has been seen as good practise by other areas who hope to replicate the model. Focused work currently ongoing regarding MARAC referrals for people over 60, which is an under represented group in the process. North Wales Police data analyst is gathering information on this and partners will then look at awareness raising, possibly seek grant funding for this. White Ribbon Day is on 24th November and a half hour slot has been secured on Calon FM, hoping the Domestic Abuse Social Worker will cover this.	
1.2	Increase awareness in children and young people across Wrexham of the importance of safe, equal and healthy relationships and that abusive behaviour is always wrong	WCBC Safeguarding Service Manager	March 19	Cat's Paw Theatre company are currently going into secondary schools to deliver work around healthy relationships, also elements of Child Sex Exploitation (CSE). The Regional Joint Commissioning group have recently made an agreement that there will be a National bid to be submitted for Police & Crime Commissioner funding, with the intention of using this for 6x playworkers across the refuges, which will also involve an early intervention/awareness raising role. Women's Aid facilitate Crucial Crew for school years 6 & 7 on an annual basis. There has been a low uptake by schools (1 in Wrexham) of SPECTRUM which is a free service and will support the VAWDASV arena	
1.3	Increase the focus on holding perpetrators to account and provide opportunities to change their behaviour based around victim safety	WCBC Safeguarding Service Manager	March 19	Currently in the early stages of considering a regional early intervention perpetrator programme. The Choose 2 Change Programme is also available. Probation deliver Building Better Relationship Programme which also has a Partner Link Worker attached to it to ensure the safety planning of victims and current partners remains priority. Data has been requested for these programmes but not yet received.	
1.4	Make prevention and early intervention a priority across Wrexham	WCBC Safeguarding Service Manager	March 19	See objectives 1.2 and 1.3	

	Objective	Responsible Officer	Target Date	Q2 Update	RAG
<b>Priority One: Reduce Violence against women, domestic abuse and sexual violence (VAWDASV)</b>					
1.5	Ensure relevant professionals across Wrexham are trained to provide effective, timely and appropriate responses to victims and survivors	WCBC Safeguarding Service Manager	March 19	WCBC deliver mandatory Domestic Abuse training to all staff. The developer of the Freedom Programme has recently provided WCBC Social Workers with training so that they can continue to reinforce the messages and safety planning delivered to individuals on the programme. The training also included awareness raising around coercion and control. A follow on training session will also be delivered. Awaiting information regarding the training delivered externally by Welsh Women's Aid.	
1.6	Provide victims equal access to appropriate resources, high quality needs led, strength based, gender responsive services across Wrexham	WCBC Safeguarding Service Manager	March 19	There is working being undertaken to regionalise the Independent Domestic Violence Advisor (IDVA) service. Women's Aid provide drop in support. Bawso (Specialist services for Black Minority Ethnic Communities) continue to provide specialist support to victims and Black & Ethnic Minority groups in Wrexham around issues including domestic abuse, genital mutilation and human trafficking. National Probation Service and the Community Rehabilitation Company (CRC) have a Victim Liaison Service and Partner Link Worker.	

Performance measure / indicator	Sources of information	Q2 Update
<b>Priority One: Reduce Violence against women, domestic abuse and sexual violence (VAWDASV)</b>		
All cases referred into MARAC / cases referring	NWP data analyst	Increasing (See Police report 1a)
Repeat cases discussed at MARAC	NWP data analyst	Decreasing (See Police report 1b)
Repeat victims (3 or more time in 12 months)	NWP data analyst	Stabilising (See Police report 1c)
Repeat offenders (3 or more times in 12 months)	NWP data analyst	Decreasing (See Police report 1d)
The number of individuals internally and externally undertaking domestic abuse training	WCBC Workforce Development / Welsh Women's Aid / Partner agencies	WCBC data: 519 completed e-learning module since 1st April 118 toolbox talks since 1st April
The number of awareness raising activities within schools	WCBC Education / Welsh Women's Aid	Since April 2018 2x Cat's Paw sessions have been delivered at 1x Wrexham secondary school. A further 16x sessions are scheduled to take place across 7 Wrexham secondary schools this financial

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	Objective	Responsible Officer	Target Date	Q2 Update	RAG
<b>Priority Two: Tackle Anti-Social Behaviour</b>					
2.1	Prevent and reduce anti-social behaviour linked to NPS in Wrexham by supporting work around rough sleeping, begging, identifying hot spot areas and challenging behaviour	WCBC Senior Performance, Improvement, Partnerships & Scrutiny (PIPS) Officer	March 19	A multi agency group has been brought together by WCBC town centre. The group focus on current issues in the town centre with a dynamic approach to addressing these key issues. Positive results have been seen in terms of begging in town centre. The town centre wardens continue to engage on a daily basis with individuals and businesses in the town centre and WCBC have employed an outreach worker who provides support to Wrexham's homeless and rough sleeping community. Attempts have been made to link in with the General Practitioner who leads on this on a voluntary basis, in order to encourage data to be shared for CCC. To date none received.	
2.2	Ensure a rapid referral process is in place and accessible for the visible vulnerable in Wrexham	WCBC Senior PIPS Officer	March 19	Work is ongoing and rapid referral process is in place however there are ongoing discussions underway as BCUHB Substance Misuse Service continue to challenge this process.	
2.3	Maintain a comprehensive database profiling the cohort of individuals in our town centre, updating this weekly, and use this to ensure individuals are supported in the most appropriate way	WCBC Senior PIPS Officer	March 19	Profiles continue to be a dynamic tool feeding into the work of the NPS taskforce. Currently considering GDPR in order to ensure that fully comply with the requirements. WCBC legal team are advising on this.	
2.4	Maintain the Gold Strategic Group to work to mainstream the funding of the work of the NPS taskforce	WCBC Senior PIPS Officer	March 19	Gold strategic group continue to lead on this work there are however considerable challenges regarding funding and mainstreaming.	
2.5	Ensure all aspects of the ASB legislation are considered and used by partners to address our local issues	WCBC Senior PIPS Officer	March 19	Training recently received by WCBC and key partners and multi agency town centre group are now considering which aspects of the legislation may be used to address key issues in the town centre. Meeting with WCBC enforcement partners to be arranged, reps from housing, Public Protection, town centre enforcement and environment in order to do a	

				mapping exercise for enforcing ASB and identify training needs and ensure we are using using the legislation for the best advantage.	
	<b>Objective</b>	<b>Responsible Officer</b>	<b>Target Date</b>	<b>Q2 Update</b>	<b>RAG</b>
<b>Priority Two: Tackle Anti-Social Behaviour</b>					
2.6	Develop community resilience in our rural areas by investigating innovative approaches to tackling anti-social behaviour and encouraging communities to invest in these approaches	Senior PIPS Officer	March 19	Community MARAC continue to consider ASB issues across the county borough and involve all relevant agencies in tackling this. A task and finish group has been set up to address issues of ASB from young people in Coedpoeth. Work was done with the community to investigate the issue which identified actions taken by all partners to improve the situation. A follow up meeting has been arranged to track progress against the actions.	

<b>Performance measure / indicator</b>	<b>Sources of information</b>	<b>Q2 Update</b>
<b>Priority Two: Tackle Anti-Social Behaviour</b>		
Percentage of individuals within the targeted cohort showing positive engagement with services	Community Care Collaborative / WCBC Housing	WCBC outreach officer: During June – Sept engaged with an average of 28 rough sleepers (engaged/offered support/food & hot drink)
The number of interventions utilised to tackle ASB locally (by collating data from community care hub and assertive outreach team)	Community Care Collaborative / WCBC Housing / WCBC Town Centre Enforcement	<u>WCBC outreach officer:</u> During June – Sept engaged with an average of 28 rough sleepers (engaged/offered support/food & hot drink) <u>WCBC Town centre warden:</u> Data collated August - September : The Town Centre enforcement warden has engaged with / signposted 28 individuals to support services. Since April 2018 75 Fixed Penalty Notices have been issued for breach of the PSPO
The average levels of Anti-Social Behaviour in the County Borough	NWP data analyst	Decreasing (see Police report 2a)
The average levels of Anti-Social Behaviour in the Town Centre	NWP data analyst	Decreasing (see Police report 2b)
The number of referrals into Community MARAC	WCBC Senior PIPS Officer	21 referrals from 8 different agencies

	Objective	Responsible Officer	Target Date	Q2 Update	RAG
<b>Priority three: Reduce the harm that substance misuse causes to communities, families and individuals</b>					
3.1	Further develop the integrated multi agency approach within Wrexham with the aim of increasing public perception and understanding around NPS, the provision of help and those in need to drive down demand on public services	WCBC Senior PIPS Officer	March 19	See objective 2.1	
3.2	Continue participating in the national Local Alcohol Action Area programme	WCBC Senior PIPS Officer	March 19	STAD/Drink Less Enjoy More : Liverpool John Moore’s University have produced an evaluation of the initiative. Joint press release has been released. Wrexham Nightsafe has been presented with the results and currently planning the DLEM Christmas campaign. A copy of the report is at : <a href="https://phi.ljmu.ac.uk/wp-content/uploads/2018/10/Wrexham-Drink-Less-Enjoy-More-pilot-intervention-report-2018.pdf">https://phi.ljmu.ac.uk/wp-content/uploads/2018/10/Wrexham-Drink-Less-Enjoy-More-pilot-intervention-report-2018.pdf</a>	
3.3	Develop an evidence based response to preventing and reducing alcohol related harm in Wrexham	WCBC Senior PIPS Officer	March 19	Work ongoing to establish an evidence base for alcohol related harm in the borough. After a considerable amount of work, BCUHB are about to sign Information Sharing Protocol (ISP) for sharing A and E data in relation to alcohol related harm.	
3.4	Raise awareness amongst those working in Wrexham on and off licensed premises of the legal implications and social responsibility associated with	WCBC Senior PIPS Officer	March 19	See objective 3.2	

	serving alcohol to already drunk persons as part of the crime prevention and public health project "Drink Less, Enjoy More"				
	<b>Objective</b>	<b>Responsible Officer</b>	<b>Target date</b>	<b>Q2 Update</b>	<b>RAG</b>
<b>Priority three: Reduce the harm that substance misuse causes to communities, families and individuals</b>					
3.5	Maintain the number of licensed premises in the town centre participating in Wrexham's Best Bar None (BBN) scheme and encourage wider participation	WCBC Senior PIPS Officer	March 19	Advisory visits to premises who have agreed to participate have been undertaken. Proposed timetable is as follows : <ul style="list-style-type: none"> <li>September – final Pre – Audit visit</li> <li>October – Audits</li> <li>November - Award Panel meeting</li> <li>November 14 – Award ceremony in Maesgwyn Hall</li> <li>Sponsors – Wrexham Lager and Carlsberg</li> </ul>	
3.6	Work to address binge drinking amongst young people in the home setting, by using the evidence based preventative STAD approach	WCBC Senior PIPS Officer	March 19	See objective 3.2	
3.7	Mainstream the funding for the Alcohol/Welfare Treatment Centre in Wrexham	WCBC Senior PIPS Officer	March 19	The contract with British Red Cross is in place until 1st April 2019. A progress meeting with partners will take place before the end of 2018.	

Performance measure / indicator	Sources of information	Q2 Update
<b>Priority three: Reduce the harm that substance misuse causes to communities, families and individuals</b>		
The number of licensed and other premises participating in the Best Bar None scheme	WCBC Senior PIPS Officer	15 out of 22 premises participating
The levels of crime at licensed premises	NWP data analyst	Increasing (See Police report 3b)

The levels of Alcohol related Violence in the town centre	NWP data analyst	Baseline being established (See Police report 3a)
Percentage of known NPS users engaging positively with support services	Community Care Collaborative	No data supplied
<b>Performance measure / indicator</b>	<b>Sources of information</b>	<b>Q2 Update</b>
<b>Priority three: Reduce the harm that substance misuse causes to communities, families and individuals</b>		
The number of people subscribing to and accessing WCBC community safety updates	WCBC PIPS	N/R: social media development not yet commenced
Referrals to Alcohol/Welfare Centre	British Red Cross	April – June 18 - 3,969; July- September 4331
Stop and Search drug seizures in Wrexham Town Centre	NWP data analyst	Collection of data to be reviewed
Level of alcohol related incidents recorded by Wrexham Emergency dept.	Wrexham Maelor Hospital	An information sharing protocol has now been signed between BCUHB and NWP(October 2018).

	Objective	Responsible Officer	Target Date	Q2 Update	RAG
<b>Priority four: Develop our Community resilience by focusing on Modern Slavery, PREVENT, Hate Crime and Community Tension Monitoring</b>					
4.1	Develop, agree and monitor a Wrexham Modern Slavery plan that ensures that we effectively tackle Modern Slavery and to discharge our duties under the Modern Slavery Act	WCBC Senior PIPS Officer	March 19	WCBC have agreed modern slavery actions informed by the regional modern slavery group action plan. A desktop review has been initiated in order establish Wrexham CSP partner positions in relation to modern slavery in order to agree recommendations for action. Desktop review will come to CSP as an agenda item once completed.	
4.2	Refresh our approach to Community Tension Monitoring to ensure issues are dealt with in a timely and appropriate way	WCBC Senior PIPS Officer	March 19	This action will be progressed in quarters 3 and 4	N/R
4.3	Understand the patterns of Hate Crime in Wrexham and develop an action plan	WCBC Senior PIPS Officer	March 19	A NW Hate Crime tactical group has been meeting. The group have considered data at a North Wales and Wrexham Town / Rural level. A request has been made at a Wrexham Ward level to understand the pattern of hate crime. In the interim we will be working towards a small selection of agreed local and national hate crime actions.	
4.4	Develop a partnership response to effectively address the Prevent Duty; including the completion of a Prevent risk assessment; refresh of the Prevent Action Plan and oversight of Prevent Delivery across Wrexham	WCBC Senior PIPS Officer	March 19	WCBC have an agreed Prevent action plan in line with Prevent duty. A desktop review has been initiated in order establish Wrexham CSP partner positions in relation to Prevent in order to agree recommendations for action. Desktop review will come to CSP as an agenda item once completed	

Performance measure / indicator	Sources of information	Q2 Update
<b>Priority four: Develop our Community resilience by focusing on Modern Slavery, PREVENT, Hate Crime and Community Tension Monitoring</b>		
The number of people undertaking Prevent awareness/training sessions	WCBC Workforce Development, CSP partner representatives	<p><u>NW F&amp;RS</u>: 12-16 individuals attended a Prevent, Modern Slavery and Hate Crime workshop.</p> <p><u>Coleg Cambria</u>: 1011 individuals undergone PREVENT training to date / 293 have undergone "Approaching British Values &amp; Prevent with Learners"</p> <p><u>AVOW</u>: 7 childcare workers and 3 playworkers trained in Prevent duty</p> <p><u>North Wales Police</u>: 72% of staff undertaken Prevent online learning.</p> <p><u>Glyndwr University</u>: 72% (324) of staff undertaken Prevent training</p> <p><u>WCBC</u>: mandatory E-learning launch 10.10.18, WCBC face to face training to date - 441 staff, 276 school staff and 210 to date , 1 staff and 1 councillor date pending, Councillor safeguarding training 15(2017)</p>
The number of people undertaking Modern Slavery awareness/training sessions	WCBC Workforce Development, CSP partner representatives	<p><u>NW F&amp;RS</u>: 12-16 individuals attended a Prevent, Modern Slavery and Hate Crime workshop.</p> <p><u>AVOW</u>: 8 staff members received Hate Crime training</p> <p><u>WCBC</u>: mandatory E-learning launch 12.10.18, Tier 2 MS training to date - 70 social work staff with 4 staff dates pending. Councillor safeguarding training – 15 during 2017, 1 councillor MS and County Lines date pending</p> <p><u>Coleg Cambria</u> - 18 in last 12 months</p>

The number of people undertaking Community Tension awareness/training sessions	WCBC Workforce Development, CSP partner representatives	<u>AVOW</u> : 8 staff members received training on Community Tension Monitoring. <u>WCBC</u> : WCBC e-learning -13 to date (module to be redeveloped)
The number of people undertaking Hate Crime awareness/training sessions	WCBC Workforce Development, CSP partner representatives	<u>NW F&amp;RS</u> : 1000 operational and support staff participated in the Hate Crime & Domestic Abuse E-Learning Module to date. <u>AVOW</u> : 8 staff members received Hate Crime training <u>WCBC</u> :e-learning -82 to date, Councillor safeguarding training 15(2017) , 1 councillor safeguarding session planned <u>Coleg Cambria</u> : Safeguarding - 1129
Level of recorded Hate Crime	NWP data analyst	125 (2016-17), 159 (2017-18), 122 this YTD, 97 last YTD. Increasing. (See Police report 4a)
Victim confidence and satisfaction (hate crime)	NWP data analyst	At a lower level than last year but not at a level that is statistically significant. (See Police report 4b)
Level of National Referral Mechanism referrals	NWP data analyst	13 regionally, none from Wrexham (See Police report 4c)
Number of Prevent Channel Panel referrals	WCBC Safeguarding Service Manager	Number of channel panels during 2017-18: - 1 Number of channel panels Apr18 – June18: - 1 Number of channel panels Jul18 – Sept18: - 0

	Objective	Responsible Officer	Target Date	Q2 Update	RAG
<b>Priority five: Engage with our communities to provide reassurance and increase public confidence</b>					
5.1	Undertake an annual Perceptions of Safety Survey and develop an action plan to address issues raised	WCBC PIPS Officer	March 19	The 2018 survey is open for participation between 13th Sept - 8th Nov. Around 1200 responses so far.	
5.2	Support the work of the Wrexham Safety Advisory Group (SAG) to provide appropriate guidance to ensure events in the borough are safe and successful. By updating SAG website, Terms of Reference and encouraging event organisers who meet the criteria to engage.	WCBC Senior PIPS Officer	March 19	(i) Rock the Park – 17-20 August 2018. Debrief - This event went ahead with only 1 complaint on the Friday and none on the other 2 nights. Attendance was less than the organisers wanted but they still intend on holding a similar event next year. (ii) Music Fields (2no) - 28 July 2018. Debrief. This went ahead without any complaints, attendance again was lower than anticipated. (iii) Wrexham Food and Drink Festival (22 and 23 September ) (iv) Brymbo Rocks ( 21 and 22 September) (v) Under the Arches (July 2018)	
5.3	Develop a calendar of events so that key seasonal projects promote a prevention message	WCBC PIPS officer	March 19	This area of work will be developed in Q3/4	N/R
5.4	Using police led intelligence target specific hot spots across the county borough in order to reduce crime levels and provide reassurance e.g. Asian gold, car thefts, garden building thefts, tackling doorstep crime	WCBC Senior PIPS officer	March 19	About to sign a new SLA for 4 x funded PCSO's that will be used to target specific hotspots.	
	Work to develop meaningful consultation, conversations and	WCBC PIPS Officer	March 19	This area of work will be developed in Q3/4	N/R

intelligence from the public on the current community safety agenda and develop our use of social media to support this				
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Performance measure / indicator	Sources of information	Q2 Update
<b>Priority five: Engage with our communities to provide reassurance and increase public confidence</b>		
The percentage of survey respondents who feel safe in their local area with Wrexham County Borough	WCBC PIPS	N/R: The survey is currently open for participation
The percentage of survey respondents who feel safe in Wrexham Town Centre	WCBC PIPS	N/R: The survey is currently open for participation
The number of residents following the Community Safety Facebook and Twitter feeds	WCBC PIPS	N/R: This work will be developed during Q3/4
The number of SAG meetings going ahead for appropriate events and debriefs held following these events	WCBC PIPS	5 events have been discussed at SAG meetings since April 18
The levels of Victim based crime	NWP data analyst	Increasing due to changes in crime recording (See Police report 5a)
The levels of acquisitive crime	NWP data analyst	Stable (see Police report 5b)
Victim confidence and satisfaction	NWP data analyst	Decreased (See Police report 5c)