

<b>REPORT TO:</b>	Executive Board
<b>REPORT NO:</b>	CLF/08/18
<b>DATE:</b>	11 December 2018
<b>LEAD MEMBER:</b>	Councillor Mark Pritchard Organisation - Finance, Performance, Health and Safety and Governance
<b>CONTACT OFFICER:</b>	Morgan Jones (Tel: 292263)
<b>SUBJECT:</b>	Quarter Two Summary Corporate Performance Report 2018/2019
<b>WARD:</b>	All Wards

## 1. PURPOSE OF THE REPORT

To provide the Executive Board with a summary update on progress against the Council Plan as at quarter two 2018/19.

## 2. EXECUTIVE SUMMARY

- 2.1 The report at Appendix A sets out a summary report card of overall performance against the outcome indicators agreed within the Council Plan and against the four themes that it sets out – Economy, People, Place and Organisation.
- 2.2 The Council Plan sets out that whilst the themes and priority outcomes within the Plan are distinct, they cannot be viewed in isolation as performance in each area can impact on another. This report seeks to present performance in the context of the whole Council Plan and has been streamlined following discussions with Members.
- 2.3 This report is a high level summary of progress. Individual areas of performance will continue to be subject to public challenge and scrutiny by Members, as well as internal challenge by Lead Members and Officers. Appendix B sets out where public challenge has recently happened or is already in Members' forward work programmes, with hyperlinks to specific

reports. This is to allow Members to assure themselves that performance issues are being, or will be, considered and addressed and to highlight any areas of concern. This process seeks to maximise the benefit of Member challenge through it taking place with the appropriate information, expertise and time available and minimise the potential for duplication within the process.

- 2.4 Customer, Performance, Resources and Governance Scrutiny Committee will consider this report in January and consider the value of further, detailed, scrutiny.

### **3 RECOMMENDATIONS**

- 3.1 That Members note the contents of the report and challenge any areas of concern**

#### **REASONS FOR RECOMMENDATIONS**

To enable the Council to monitor performance against the Council Plan.

#### **4. BACKGROUND INFORMATION**

- 4.1 Empty shops in the town centre remain a concern, particularly as a number of national retail chains are undertaking store closures which have impacted on Wrexham. However, only three of the 22 retail units owned by the Council are currently unlet. Footfall in the town centre (measured by digital footfall counter) is also improving, with a 33% increase in numbers in Q1 (April to June) this year compared to the same period last year. Although this fell slightly in Q2 (July to September) this figure was impacted on by public works in the area of the town centre where the counters are sited and pedestrian diversions will have impacted on footfall. Performance across the board on encouraging and supporting businesses is performing well against target.
- 4.2 There have been good gains in the majority of key educational attainment indicators at Key Stage 2 (ages 8-11) and Key Stage 3 (ages 12 – 14). It is difficult to compare performance with previous years at Foundation Phase (ages 3-7) and Key Stage 4 (ages 15-16) owing to changing specifications in these areas. There has also been a good reduction in the number of permanent exclusions in secondary schools although this is reflected in a significant increase in fixed term exclusions.
- 4.3 Reablement services within Adult Social Care are showing strong improvements on last year whilst disabled facilities grants continue to be delivered more efficiently than the Wales average of 213 days. Children Social Care continue to ensure that the overwhelming majority of children are seen as part of their assessment.
- 4.5 The level of acquisitive crime in the County Borough remains stable, but whilst victim based crime is increasing this reflects an improvement in crime recording effectiveness rather than in offending. Police recording processes have changed so that if several separate crimes are identified within one

report (eg a domestic violence report which when reported includes two previous incidences) they are now recorded individually whereas previously they would have been reported as a single crime.

- 4.4 The percentage of local rights of way that are easy to use has improved to 70%. This is consistent with previous years and confirms the suspicion that the drop in performance in 2017-18 was a 'blip' due to the sample of paths surveyed. The take up of physical activity within Council funded sports and leisure centres has also shown a positive improvement with over half a million visits in the first half of the year. This puts us on target for being within the top quartile for Wales.
- 4.5 Whilst only three new affordable homes have been delivered during the first half of the year, planned developments at Rivulet Road (55 units) and Maes Y Derwen (60 units) are expected to complete during the next quarter. The Council's own house building programme is also on track to begin building by the end of the year. The Wales Housing Quality Standard programme remains on track, but is targeting 88% of properties being in a good state of repair by the end of the year rather than 100%. This is because the roofing replacement programme is not due to complete until 2020 and it is only at this point that all houses will be classed as in a good state of repair. The 100% target set in the current Council Plan was published in error and will be amended.
- 4.6 Every customer responding to the customer service survey in Q2 found Council services easy to access, with 29 services now fully available on line and 2020 peoples requesting services online during Q2 in comparison to 2332 in the whole of last year. Customer satisfaction with services remains comparatively high at 74%, in line with previous years, but this remains below the challenging 80% targets set.
- 4.7 The annual staff survey shows that whilst the proportion of respondents satisfied with communications has remained the same, there have been small fluctuations in the percentage of employees feeling engaged (which fell by 1%) and the percentage responding positively that 'I have had the opportunity to develop and improve my potential' (which has increased by 1%).

## 5. IMPLICATIONS

- 5.1 **Policy Framework** – Monitoring performance against the Council Plan supports the Council to monitor progress and identify opportunities and issues across the Council's Policy Framework. Whilst Members receive regular reports on specific areas of performance, the Council Plan summarises and collates information from a range of strategies. For example, outcome indicators set out for well-being objectives E1 and E2 are key indicators taken from those within the Economic Prosperity Strategy, whilst indicators against E3 are key indicators taken from the Tackling Poverty Strategy.
- 5.2 **Budget** – This report and the recommendation do not require any budgetary decisions. Council approved resource allocations in the current year in line with the Council Plan 2018-2022 at its February meeting.

5.1 **Legal** – Any legal implications are contained within the body of the report.

5.2 **Staffing** – There are no staffing implications

**Equality/Human Rights –**

Members are advised to consider the EIA Screening of the Corporate Performance Management Framework which is available at <http://vmwinqld/equalityisalive> report number FIN/EIA00038/2016. Members of the public can request a copy of the full Equality Impact Assessment from the Contact Officer named in the header box of this report.

**6. CONSULTATION**

6.1 The approach being taken on performance reporting has been changed to reflect discussions arising from Members' Workshop. Key issues raised by members were the need to simplify and streamline the amount of information being reported, to minimise the potential for duplication within the process and the need to focus on improvement rather than targets.

**7. EVALUATION OF OPTIONS**

7.1 **Option 1** - N/A

7.2 **Option 2** -

<b>BACKGROUND PAPERS</b>	<b>LOCATION</b>	<b>WEBSITE INFO.</b>

## Quarter Two 2018/19 Performance Scorecard

**Scorecard key:**

GREEN	Performance is better than target
AMBER	Performance is less than 5% worse than target
RED	Performance is more than 5% worse than target
N/R	Not reporting

**Target Setting**

- Stretch**           to achieve a significant improvement
- Improve**         performance in line with current trends
- Sustain**         current standards of performance
- Service Standard** below which performance should not fall

NB - improved performance may be higher or lower than the previous year dependent on the indicator. As examples, a lower crime rate is better, higher academic achievement is better.

Economy Well-being theme

Well-being objectives	Name of Action/Measure	Frequency	Effective performance is	2017-18 outturn	2018-19 Target	Q1	Q2	outturn against target	trend	Comment
E1	Investment in Physical Regeneration	A	Higher	£4.7m	£4.5m	N/A	N/A	N/A	N/A	Reports Q4
	Town centre vacancy rate: all retail properties	Q	Lower	14.10%	12.50%	14.1%	15.7%	Red	Declining	Town Centre voids have increased, with a number of national retailers closing their Wrexham branches and leaving the Town Centre – many of which have been facing difficulties on a national basis. The current position remains above the Wales average of 12.5% and UK Highstreet average of 9.2%. Continuing to develop a changing town centre landscape by delivering the objectives in the Town centre masterplan which will inform our new LDP will be critical to reducing this decline.
	Town centre vacancy rate: Council owned retail properties	Q (New)	Lower	18.00%	12.50%	13.60%	13.6%	Amber	static	This represents 3 empty shops out of the 22 owned by the Council
	Wrexham town centre footfall	A (New)	Higher	1,365,912	1,650,000	377,220	376,253	Green	Declining	Q1 figures were a 33% increase on Q1 in the previous year. Q2 figures are 3% below the same quarter last year, but given these figures were affected by the public realm works ongoing on the site of the footfall camera this is positive performance.
	Value of visitor spend in Wrexham County Borough	A	Higher	£117.7m	£117.7m	N/A	N/A	N/A	N/A	Reports Q1 2019/20
E2	No of new business start ups assisted by WCBC	Q	Higher	67	65	15	20 (35)	Green	Improving	
	Percentage of Commercial Property Occupied	Q	Higher	93.6%	80%	87%	86%	Green	Declining	
	No of qualified investment enquiries	Q	Higher	230	200	87	85	Green	Declining	
	Number of recorded businesses	A	Higher	8910	9500	N/A	N/A	N/A	N/A	Data provided annually by WG and published in Q4
	Gross jobs created where the Council was directly involved	Q	Higher	869	300	62	85	Green	Improving	
E3	Percentage of working age people who are benefits claimants: A) claimant count	A (New)	Lower	2.10%	No Target	contextual indicator	2.80%	contextual indicator	declining	Data updated September 2018. Since September 2017 Wrexham has gone from 1.6% against a Wales average of 2.0% to 2.8% against a Wales average of 2.3%
	Percentage of working age people who are benefits claimants: A) Main out of work benefits	A (New)	Lower	10.00%	No Target	contextual indicator	N/A	N/A	N/A	Reports Q4
	Percentage of 16-64 year old population with no qualifications	A	Lower	7.10%	No Target	contextual indicator	N/A	N/A	N/A	Reports Q4
	Percentage of workless households in Wrexham	A	Lower	17.00%	No Target	contextual indicator	12.50%	contextual indicator	improving	updated data refers to January - December 2017. The percentage of workless households has fallen significantly to 12.5%. The Wales average is currently 17.5%

People Well-being Theme

Well-being objectives	Name of Action/Measure	Frequency	Effective Performance is	2017-18 outturn	Target 2018-19	Q1	Q2	outturn against target	trend	Comment
Pe1	Educational achievement on leaving secondary school: The percentage of pupils achieving the Level 2 Threshold including English or Cymraeg and Mathematics	A	Higher	49.30%	55.50%	N/R	48.0%	Red	declining	(provisional) – Generally, outcomes at GCSE have stabilised. As in previous years there is variation in the performance of schools. Significant changes to the pattern and numbers of pupils sitting exams in the Summer of 2018 has had an impact on results as demonstrated in the proportion of grades across all subjects in the A+ to C range in Wales decreasing by 1.2 percentage points to 61.6%. GCSEs are in the process of being reformed and 15 updated subjects were sat this Summer for the first time, including six new GCSE science.
	Educational achievement: The percentage of pupils achieving the Core Subject Indicator at key Stage Three	A	Higher	86.30%	90.30%	N/R	87.90%	Amber	improving	There have been on-going gains in many of the Key Performance Indicators at Key Stage 3. Over three years, improvement in all key indicators with the exception of Welsh has been greater than Wales and performance is now close to the Wales average in the CSI and all subjects at the expected level. The very low cohort size for Welsh makes comparisons less effective.
	Educational achievement: The percentage of pupils achieving the Core Subject Indicator at Key Stage Two	A	Higher	90.30%	91.20%	N/R	91.00%	Amber	improving	There were good gains in the majority of Key Performance Indicators at Key Stage 2 and performance generally compares well to Wales averages. 91.0% of pupils achieved the CSI, an increase on 0.7 percentage points from 2016-17. The Wales average was 89.5%.
	Educational achievement: The percentage of pupils achieving the Foundation Phase outcome Indicator	A	Higher	88.40%	88.70%	N/R	85.20%	Amber	improving	In October 2017, the Foundation Phase Areas of Learning (AOLs) for language, literacy and communication skills and mathematical development were revised to align them with the national literacy and numeracy framework as well as making them more demanding. In line with this, the Foundation Phase Outcomes were recalibrated to align with the increased expectation of the AOLs. The cohort of children that started in Reception in September 2015 was the first cohort to be formally assessed against the revised outcomes in the Summer of 2018. As a result of these changes, it is not appropriate to compare performance with previous years. In Wrexham, 85.2% of pupils achieved the FPI compared to the Wales average of 82.6%.
	Availability of Welsh Medium Education places a) at nursery intake	A	Higher	16 places available	supply to exceed demand	N/R	46 surplus places	Green	improving	12 Additional places were created at Ysgol Bro Alun to meet local demand for 1st preference
	Availability of Welsh Medium Education places b) at reception intake	A	Higher	4 places available	supply to exceed demand	N/R	29 surplus places	Green	improving	11 Additional places were created at Ysgol Bro Alun to meet local demand for 1st preference applications
	Availability of Welsh Medium Education places c) at secondary intake	A	Higher	30 places available	supply to exceed demand	N/R	34 surplus places	Green	improving	
	Percentage of pupils leaving Yr11 who are known <b>not</b> to be in Education, Employment or Training (from Careers Wales destination data)	A	Lower	1.10%	1.10%	N/R	N/R	N/R	N/R	reports in April
Pe2	Level of independence and assessment of Quality of Life of Older People supported by the services arranged by Adult Social Care and Housing & Public Protection	A	Higher	67.90%	69%	N/R	N/R	N/R	N/R	reports Q3
	Number of carers engaged with during the year	Q	Higher	1157	4189	N/R	N/R	N/R	N/R	reports Q3
	Percentage of people who required no further care package and a reduced package of care following reablement	Q	Higher	57%	57.10%	64%	67.70%	Green	improving	Continue to support hospital discharges. Ongoing delays in transfers to long term agencies continues to delay ability to progress people requiring Reablement. Support provided to external agency to enable reviews of double handed packages to take place.
	The average number of calendar days taken to deliver a Disabled Facilities Grant	Q	Lower	206	200	204	208	Amber	declining	
Pe3	The percentage of assessments completed for children v	Q	Higher	64.90%	90.80%	69.70%	70.80%	Red	improving	Whilst improving this remains below target. Full information on departmental performance will be considered at the Safeguarding, Communities and Well-being Scrutiny Committee on the 19 December
	The percentage of children that were <u>seen</u> as part of their	Q	Higher	99.00%	95%	98.70%	97.2%	Green	declining	
	Percentage of all statutory reviews held within timescale (reported a quarter in arrears)	Q	Higher	84.4%	90%	72.60%	74.60%	Red	improving	Whilst improving this remains below target. Full information on departmental performance will be considered at the Safeguarding, Communities and Well-being Scrutiny Committee on the 19 December

People Well-being Theme

Well-being objectives	Name of Action/Measure	Frequency	Effective Performance is	2017-18 outturn	Target 2018-19	Q1	Q2	outturn against target	trend	Comment
Pe4	The level of victim based crimes in Wrexham (twelve month rolling)	Q	Lower	839	improving trend	1038	1075	Red	Declining	The significant increase in victim based crimes reflects a change in Police recording practices
	The levels of acquisitive crime in the County Borough (twelve month rolling)	Q (New)	Lower	378	improving trend	380	383	Green	Declining	Whilst showing as Amber the figures given reflect fluctuations rather than statistically significant increases
	The number of young people involved in the Youth Justice System: a) number of first time entrants to the Youth Justice System (ages 10-17);	Q (New)	Lower	36	reducing trend	12	10	Amber	Improving	
	b) reoffending rates of those within the Youth Justice System;	Q (New)	Lower	55.80%	reducing trend	53.10%	63.30%	Red	Declining	Note: The reoffending data is calculated on a "rolling" 3 month cohort, comparing young people and their offending behaviour over the previous 12 month period. Therefore, the 2017/18 figure is an average of these combined quarterly percentage rates.
	c) number of young people in custody per 1,000 of the 10-17 year old population.	Q (New)	Lower	13	reducing trend	0	0	Green	Improving	
	The percentage of survey respondents who feel safe in Wrexham County Borough a) in the town centre	A (New)	Higher	46%	56%	N/R	N/R	N/R	N/R	Reports Q4
	The percentage of survey respondents who feel safe in Wrexham County Borough b) in their local area	A (New)	Higher	71%	76%	N/R	N/R	N/R	N/R	Reports Q4
	the number of visits to Wrexham Leisure Trust sport and leisure centres per 1.000 population where the visitor participates in physical activity	Q	Higher	8,154	9,056	2,781	2767 (5548)	Green	Declining	Performance in Q2 has fallen very slightly on Q1 but with a total of 751,203 visits in the first six months performance is currently better than targetted
	The number of visitors to parks and country parks	Q	Higher	508,942	500,000	146,589	137,054	Green	improving	
	The percentage of total length of rights of way which are easy to use (eg gates/styles/surfaces)	A	Higher	51%	70%	N/R	70%	Green	improving	
	the percentage of children and young people who are: a) 'Hooked on Sport'	B	Higher	N/R	improving trend	N/R	N/R	N/R	N/R	The response period for the 2018 School Sport Survey and FE Sport & Active Lifestyles Survey has now officially closed and data is being collated
	the percentage of children and young people who are: b) participating in extra-curricular activity at least once per week	B	Higher	N/R	improving trend	N/R	N/R	N/R	N/R	
	the percentage of children and young people who are: c) participating in sport at least once a week at a community club	B	Higher	N/R	improving trend	N/R	N/R	N/R	N/R	
	The number of volunteer hours being provided annually to support: a) parks and country parks	A (new)	Higher	2352	sustain	1149	1004	Green	improving	
	The number of volunteer hours being provided annually to support: b) sports development	A (New)	Higher	2756	sustain	597	306	Amber	Declining	We are currently changing the way we collect and evidence the hours and expect a significant increase throughout the year.
The number of volunteer hours being provided annually to support: c) museum and heritage service	A (New)	Higher	1210	sustain	429	552	Green	improving		



Place Well-being Theme

Well-being objectives	Name of Action/Measure	Frequency	Effective Performance is	2017-18 outturn	target 2018/19	Q1	Q2	outturn against target	trend	Comment
PL1	The number of new units of affordable housing developed	Q	Higher	21	40	0	3	Red	improving	Development of 55 units at Rivulet Road, and a further 60 units as Maes Y Derwen are due to complete in Q3
	The number of new units of social housing being built by the Council on which building has commenced	Q	Higher	Nil	24	N/R	N/R	N/R	N/R	Building work is only due to commence in Q4, although the demolition of Nant Silyn has been completed. Projects currently at the stage of planning permission reports Q4
	The number of empty properties brought back into use through Council activity	A	Higher	33	33	N/R	N/R	N/R	N/R	
	The percentage of private sector rented properties in the County Borough that are registered with RentSmart Wales	Q	Higher	100.00%	100%	100% (7437)	100% (7654)	Green	Improving	All the private sector properties of which we are aware have been registered with RentSmart Wales
	The percentage of homes in Multiple Occupation issues with a) mandatory licences	Q	Higher	100.00%	100%	N/R	N/R	N/R	N/R	reporting Q4
	The percentage of homes in Multiple Occupation issued with b) additional licensing scheme licences	Q	Higher	100.00%	100%	N/R	N/R	N/R	N/R	reporting Q4
	The amount of time those being housed by the Council spend in temporary accommodation	A (new)	Lower	new indicator	set baseline	N/R	N/R	N/R	N/R	reporting Q4
	The percentage of properties meeting the following elements of the Welsh Housing Quality Standard: i) adequately heated	Q	Higher	89%	93%	93.00%	93.00%	Green	Improving	
	The percentage of properties meeting the following elements of the Welsh Housing Quality Standard: ii) in a good state of repair	Q	Higher	72%	100%	79.50%	83.80%	N/R	Improving	The Target reported to Welsh Government is for the roof replacement programme to complete by 2020. All properties will not be classed as being in a good state of repair until this programme is complete. 88% of properties are targeted for replacement rooves by the end of this financial year
Following completion of this element of the programme, the number of properties who had previously refused works but have now agreed to and received: iii) Updated Kitchens	Q	Higher	Nil	150	107	176	Green	Improving	cumulative figures show that we have already surpassed the annual target	
Following completion of this element of the programme, the number of properties who had previously refused works but have now agreed to and received: iv) Updated Bathrooms	Q	Higher	Nil	350	104	194	Green	Improving	cumulative figures show that we are on track to surpass the annual target	
PL2	The percentage of municipal waste reused, recycled or composted	Q	Higher	65.44%	65%	70.67%	68.23%	Green	declining	
	The average number of working days taken to clear fly-tipping incidents	Q (New)	Higher	New indicator	Set Baseline	5.3	4.1	Set baseline	Improving	
	The percentage of highways inspected of a high or acceptable standard of cleanliness	Q (New)	Higher	91.50%	94%	N/R	N/R	N/R	N/R	Provisional figures are being reviewed and will be reported from Q3 onwards
PL3	Ensure that the Authority maintains a 5 year supply of deliverable housing land	A (New)	Lower	0	5 year supply	N/R	N/R	This indicator will not be reported against until the adoption of the LDP		
	Preserve or enhance the Conservation Areas - percentage of applications approved in line with Conservation Area Guidance	Q	Higher	100%	100%	100%	100%	Green	static	
	Annual dwelling completions	A (New)	Lower	193	500	N/R	N/R	N/R	N/R	Data will be reported in Q4
PL4	% of (A) road network in poor overall condition	A	Lower	2.40%	Top Quartile	N/R	N/R	N/R	N/R	indicators report at the end of the financial year
	% of (B) road network in poor overall condition	A	Lower	2.40%	Top Quartile	N/R	N/R	N/R	N/R	
	% of (C) road network in poor overall condition	A	Lower	16.30%	Top Quartile	N/R	N/R	N/R	N/R	
	Departures from Wrexham bus station	A (New)	Higher	168198	contextual indicator	40900	44648	contextual indicator	Improving	

Organisation Well-being Theme

Well-being objectives	Name of Action/Measure	Frequency	Effective Performance is:	2017-18 outturn	target 2018/19	Q1	Q2	outturn against target	trend	Comment
O1	Customer satisfaction with all Council services a) All customers	Q	Higher	74%	80%	73%	74%	Red	Improving	Performance remains consistent with previous years, but is not yet improving as targetted
	Customer satisfaction with all Council services b) Welsh language customers	Q	Higher		80%	N/R	N/R	N/R	N/R	The number of Welsh language responses received are not yet at a level where they are statistically robust enough to use as a performance measure. All responses are analysed to improve performance and customer satisfaction.
	Percentage of customers who feel that it is easy to access Council services	Q	Higher	96%	above 90%	93%	100%	Green	Improving	
	The number of services available to customers through the on-line digital platform	Q	Higher	7	40	21	29	Green	Improving	
	The number of service requests received from customers through the on-line digital platform	Q	Higher	2,332	increase	1612	2020	Green	Improving	
O2	Level of Employee Engagement (amalgamation of employee engagement measures taken from the employee survey)	A	Higher	62%	64%	N/R	61%	Amber	Declining	The trend shows marginal fluctuations and not significant changes. Across the majority of departments the score is between 61% to 68%, with just one department less than 50%, and this remains an improvement from the 2016 level of 59%.
	Percentage of employees responding positively that 'I have the opportunity to develop and improve my potential'	A	Higher	50%	52%	N/R	52%	Green	Improving	
	Percentage of staff agreeing with the statement - 'communications are good in my department'	A	Higher	51%	51%	N/R	51%	Green	Sustained	

## Reports to Members Relevant to Council Plan Priority Outcomes

**EB** – Executive Board

**EBisc** – Employment, Business and Investment Scrutiny Committee

**SCWsc** – Safeguarding, Communities & Wellbeing Scrutiny Committee

**HEsc** – Homes & Environment Scrutiny Committee

**CPRGsc** - Customers, Performance, Resources & Governance Scrutiny Committee

**LLsc** – Lifelong Learning Scrutiny Committee

This appendix signposts those reports to scrutiny which are relevant to each priority outcome of the Council Plan. It highlights reports which have been considered over the past twelve months or are programmed for scrutiny consideration over the next twelve months.

<b>Economy</b>		
<b>E1</b>	<b>Encouraging people to live, work, learn, visit and invest here</b>	
	Town Centre Masterplan and coordination of services in the Town Centre Update n Management Arrangements and the Strategic Asset Management plan for the Town Centre Markets Ty Pawb	Dec 2017 – EBisc June 2017 and June 2018 – EBisc  Dec 2018 - EBisc
<b>E2</b>	<b>Supporting businesses to locate and grow here</b>	
	Update on Strategic Asset Management Plan for the Economic Development Estate Helping New Businesses & Community Enterprises in Wrexham Rural Development Plan Economic Development Estate Management Plan	April 2017 – EBisc October 2018- EBisc November 2018 / February 2019-EBisc Sep 2018 - EBisc
<b>E3</b>	<b>Helping Tackle Poverty</b>	
	Communities First Programme Performance Report Wrexham Tackling Poverty Strategy Education Standards for FSM pupils Welfare Reform	June 17, Nov 2017- EBisc April 2018 and October 2018 - EBisc April 2018 – LLsc Oct 2017, May & Nov 208 – HEsc
<b>People</b>		
<b>Pe1</b>	<b>Supporting people to have positive aspirations, learn and achieve their potential</b>	
	Fixed Term and Permanent Exclusions Education Standards School Performance Task & Finish Group (termly and part of Education Standards report) GWE Annual Report 2016/17 GWE/ WCBC Level 2 Business Plans	Dec 2018 - LLsc Oct 2018 –LLsc Oct 2018– LLsc July 2017, July 2018 – LLsc Jan 2019 - LLsc

	Support for Pupil Well Being	Feb 2019 - LLsc
Pe2	<b>Supporting people to live active, independent lives within their community</b>	
	Social Service's Director's Annual Report Social Services Complaints and Compliments Annual Report	June 2018/19 - SCWsc June 2018/19 - SCWsc Oct 2017 SCWsc
Pe3	<b>Safeguarding those who are vulnerable</b>	
	Social Service's Director's Annual Report Children's Services Department Activity & Performance Adult Social Care Contract Monitoring Adult Protection Welfare Reform	June 2018/19 – SCWsc Feb, June & Dec 2018 - SCWsc July 2018 – SCWsc July 18/19 – SCWsc May 2018 – Hesc
Pe4	<b>Working with partners to make Wrexham a safe place where people feel included</b>	
	Performance Report of Community Safety Partnership Police Community Support Officers Monitoring Report PCSO – New SLA Arrangements	March 2& Nov 8- SCWsc Nov 2018- SCWsc (tbc) – SCWsc
Pe5	<b>Enabling access to leisure activities</b>	
	Play Sufficiency  Public Rights of Way Policies and Improvement Plan	Sept 2017, Jan 2018, April/May 2019 - SCWsc Oct 2017, Feb 2018 – HEsc
<b>Place</b>		
PI1	<b>Promoting good quality homes and regeneration</b>	
	WHQS Housing Capital Programme Update  Performance in respect of Housing Voids Local Housing Strategy 2018-2023 Licensing of Private Rented Sector Empty Properties Single Access Route to Housing (SARTH)	June 2017 & Jan 17 & Dec 2018 – HEsc Jan & July 2018 – HEsc Dec 2017 & Feb 2018 Sep 2018 –HEsc Dec 2017 – HEsc Nov 2017 - HEsc Nov 2017 – Hesc
PI2	<b>Taking pride in our environment</b>	
	Environmental Enforcement review / performance The Use of herbicides to manage and weed growths Review of grass cutting	Dec 2017 – Hesc Feb & Sept 2018 - HEsc Nov 2018 - HEsc
PI3	<b>Promoting communities with sustainable and attractive settlements, neighbourhoods, buildings and settlements</b>	
	Protocol for the Placement of Highway Furniture	July 2018 – Hesc
PI4	<b>Promoting well-connected and sustainable communities</b>	

	Settling of local speed limits Digital Connectivity Strategy	Sept 2017 – Hesc July 2018 - EBIsC
<b>Organisation</b>		
	<b>Continuing to modernise services</b>	
<b>O1</b>	Customer Care Performance	Jun & Jan 18, June & Deb 18 – CPRGsc
	Summary Q4 Performance	Jun & Jan 18, June & Deb 18 – CPRGsc
	ICT Strategy	March 2018 & March 2019 - CPRGsc
	<b>Supporting a resilient council</b>	
<b>O2</b>	Equality Annual Performance Report	Feb 2017, Nov 2018 - CPRGsc
	Workforce Monitoring Information	Jul 2017, July 2018, Jan 2019 - CPRGsc
	Corporate Health & Safety Action Plan 2017-2019	Sept 2017 & 2018 – CPRGsc
	Contracts that have exceeded the agreed sum by more than 5%	Nov 2017, May 2018 & Nov 2018, May 2019 – CPRGsc
	Treasury Management and Investments Strategy	July 2017 and July 2018